



CHECKING IN

2.16 Listen to Allie checking in. Answer the questions.

- 1 Does the receptionist call Allie 'Ms Gray' or 'Mrs Gray'?
- 2 How many nights is Allie staying?
- 3 What's her room number?
- 4 What time's breakfast?
- 5 Which floor is the Pavilion Restaurant on?

	US English	elevator
	UK English	lift



CALLING RECEPTION

a 2.17 Cover the dialogues and listen. Who does Allie phone? Why?

YOU HEAR

Hello, reception.
How can I help you?

I'm sorry, ma'am. I'll _____
someone up to look at it right now.
_____ service. Can I help you?

Whole wheat or _____ bread?
_____ or without mayo?

With _____ or salad?
_____ to drink?

With _____ and lemon?

It'll be there in five minutes, ma'am.

YOU SAY

Hello. This is room 419.
I have a problem with the
air-conditioning. It isn't working,
and it's very hot in my room.

Thank you.
Hello. This is room 419.
Can I have a tuna sandwich, please?

Whole wheat, please.
Without.

Salad, please.
Yes, a Diet Coke.

Just ice.
Thank you.



b Listen again. Complete the YOU HEAR phrases.

c 2.18 Listen and repeat the YOU SAY phrases.
Copy the rhythm.

d In pairs, roleplay the dialogues. A (book open)
you're the receptionist / room service,
B (book closed) you're Allie. Swap roles.

SOCIAL ENGLISH coffee before the conference

a 2.19 Listen and mark the sentences T (true) or F (false).

- 1 Mark is going to take Allie to dinner tonight.
- 2 The cocktail party is on Thursday.
- 3 Allie wants to see the bay and the Golden Gate Bridge.
- 4 Brad is from the San Francisco office.
- 5 Brad offers to take Allie sightseeing.

b Complete the USEFUL PHRASES.
Listen again and check.

c 2.18 Listen and repeat
the phrases. How do you
say them in your language?

USEFUL PHRASES

A W _____ done!
M Did you s _____ well?
A How are t _____? M They're fine.
A What are the p _____ for the week?
M Allie, t _____ is Brad Martin.
M It's t _____ to go.



Study Link MultiROM

CAN YOU UNDERSTAND THESE PEOPLE?

a **2.21** Listen and circle the correct answer, a, b, or c.






- 1 Where did the woman go on holiday this year?
a Portugal b Scotland c Spain
- 2 What was the weather like in Italy?
a It rained. b It was hot. c It was sunny.
- 3 Where did the photographer take the photo of the actor?
a On the stairs. b In reception. c In the street.
- 4 What was the model doing when he took the photo?
a Talking b Reading c Walking on the 'catwalk'
- 5 What year did the pop group make their last album?
a 2001 b 2002 c 2003

b **2.22** Listen to the story and mark the sentences T (true) or F (false).

- 1 She was driving to work.
- 2 It was raining.
- 3 She saw a man in the road asking her to stop.
- 4 The two men drove away in her car.
- 5 She rang the police on her mobile.

PRONUNCIATION

a Underline the word with a different sound

1		wore	wrote	thought	saw
2		took	could	found	put
3		shop	choose	exhibition	musician
4		whose	how	who	when
5		job	argue	jealous	manager

b Underline the stressed syllable.

information

incredible horrible photographer suddenly although

CAN YOU SAY THIS IN ENGLISH?

a Can you...? Yes (✓)

- talk about your last holiday
- talk about your favourite photo
- talk about your favourite singer or band

b Complete the questions with *was*, *were*, *do*, *did*, or *-*.

- 1 What kind of books _____ you read?
- 2 Where _____ you at 9.00 this morning?
- 3 What _____ happening when you got home last night?
- 4 What _____ you doing on September 11th 2001?
- 5 How many people _____ came to class today?

LISTENING

1 Listen to Annette describing a holiday. Tick (✓) A, B, or C to complete the sentences.

- 1 Annette went on holiday with her _____.
A old friend B boyfriend
C best friend
- 2 On the first night, they went to _____.
A a dance B a restaurant
C a beach party
- 3 They saw the girl again when they got on the _____.
A bus B plane C train
- 4 On safari, they _____ together every night.
A had a party B danced C ate
- 5 After the holiday, Annette's boyfriend moved to Manchester with his _____.
A best friend B new girlfriend
C old friend

5

2 Listen to Nicole describing her photos. Match 1–5 with A–E.

- 1 At 14 ...
- 2 At 15 ...
- 3 At 24 ...
- 4 At 25 ...
- 5 At 28 ...

- A she went to Italy with her class at school.
- B she stayed at a luxurious hotel in Paris.
- C she spent her free time on the beach in Australia.
- D she had a fantastic holiday in Spain with her family.
- E she was unhappy because her brother was leaving.

5

Listening total 10

SPEAKING

1 Ask your partner these questions.

- 1 Did you take many photos on your last holiday? What were they like?
- 2 What's your favourite photo from your school days? Can you describe it?
- 3 What kind of photos do you like taking?

Now answer your partner's questions.

2 Read the information about a famous photo and answer your partner's questions.

Name of photo: *Abbey Road* album cover
Photographer: Iain Macmillan
Year: 1969
Description: The Beatles (John, Ringo, Paul, and George) walking across Abbey Road / near recording studio in London / wearing 1960s clothes / sunny day
Reason it is famous: photo / last album cover

3 Now make questions and ask your partner about his / her famous photo.

- What / name / photo?
- Who / take?
- What year / take?
- Can / describe?
- Why / famous?

Speaking total 15

Listening and Speaking total 25