

# A new city

Practical English checking in  in a hotel

## 1 BEN ARRIVES IN LONDON



**a**  **Video** Watch *Ben arrives in London*. Tick (✓) what you see.

**In Ben's photos**

Ben  a camera  a train  a plane  a bus

**In London**

a train station  a girl  a phone   
a hotel  a bike

**b** Watch again. Then circle the correct word.

- 1 He's 23 / 25 years old.
- 2 Ben is British / American.
- 3 He's from California / Carolina.
- 4 He's a photography student / teacher.
- 5 It's his first / second time in England.
- 6 Emma is his mum / sister.

## 2 CHECKING IN

**a**  1.36  **Video** Match the words and symbols. Then listen and check.



- |   |   |
|---|---|
| <input type="checkbox"/> a double room /dʌbl ru:m/                            | <input type="checkbox"/> Reception /rɪ'sepʃn/       |
| <input type="checkbox"/> the lift /lɪft/                                      | <input type="checkbox"/> the bar /bɑː/              |
| <input type="checkbox"/> the ground (first, second, etc.) floor /graʊnd flɔː/ | <input type="checkbox"/> a single room /sɪŋgl ru:m/ |

**b** Cover the words and look at the symbols. Say the words.

**c**  **Video** Watch *Checking in*. Then answer the questions about Ben.

- 1 How many nights is his reservation for? \_\_\_\_\_
- 2 What's his room number? \_\_\_\_\_

**d** Watch again. Complete the **You hear** phrases.

You hear	You say
Good <sup>1</sup> _____.	Hi. I have a reservation for four nights. My name is Ben Fischer.
Can you <sup>2</sup> _____ your surname, please?	It's F-I-S-C-H-E-R.
Can I have your <sup>3</sup> _____, please?	Just a moment. Here you go.
Thank you. Can you sign here, Mr Fischer?	Sure.
Thank you. Here's your <sup>4</sup> _____. It's room 12, on the second floor. The <sup>5</sup> _____ is over there.	The lift? Oh, the elevator.
Yes. Would you like a <sup>6</sup> _____ of London?	Yes, please.
Here you are. Enjoy your stay, Mr Fischer.	Thank you.

**British and American English**

lift = British English elevator = American English

