

Part A • Grammar, Vocabulary and How to ...

GRAMMAR

1 Complete the reported speech statements using the words in brackets.

- 'I'm living in Tangiers at the moment.'
She said _____ in Tangiers at that time. (was)
- 'I don't work with my father now.'
He said _____ with his father then. (didn't)
- 'We played for the same basketball team.'
They said _____ for the same basketball team. (had)
- 'Ciara was waiting here for you.'
He said Ciara _____ there for me. (been)
- 'Does he have any sisters?'
She asked me _____ any sisters. (had)
- 'I'll bring the books back tomorrow.'
He said _____ the books back the next day. (would)
- 'We can't go out this evening.'
They said _____ that evening. (couldn't)

/7

2 Complete the sentences with the correct passive form of the verbs in brackets.

- These days most paper _____ (make) from recycled materials.
- That computer _____ (use) at the moment.
- The side of the car _____ (damage) when we had the accident.
- We are going to _____ (give) a test tomorrow.
- The prime minister will _____ (show) around the new factory during her visit.
- Fifty people _____ (invite) to the conference already.
- His bicycle _____ (get / steal) last week so he has to get the bus now.

/7

3 Complete the sentences with **so**, **to**, **not**, or **be**.

- A: Can I borrow your laptop?
B: I suppose _____.
- A: Are we going to be late?
B: I hope _____. We'll get into trouble.
- A: Is your sister going to be at the party?
B: I don't think _____. She has to work.
- A: Why don't you join the judo club?
B: I'd like _____, but there aren't any places.
- A: He should be a comedian.
B: He tried to _____, but no one liked his jokes.
- A: Mary will be alright. Don't worry.
B: I'll try _____ to.

/6

VOCABULARY

4 Complete the second version of the sentences with the correct form of the words in the box.

add argue confirm warn wonder

- He said we could definitely stay an extra night.
He _____ that we could stay an extra night.
- They said the museum was only open at weekends.
Then they said that there was an entry fee.
They said the museum was only open at weekends and they _____ that there was an entry fee.
- I wanted to get a new TV, but she was of the strong opinion that we shouldn't.
I wanted to get a new TV but she _____ that we shouldn't.
- He told me that I couldn't park my car there.
He _____ me that I couldn't park my car there.
- We wanted to know if we could bring the children, but we didn't know who to ask.
We _____ if we could bring the children, but we didn't know who to ask.

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5 Complete the sentences with the words and phrases in the box.

read aloud scream shout at talk it over
whisper

- If I _____, it helps me concentrate on the words on the page.
- Please don't _____ me. I'm standing next to you and I can hear you perfectly well.
- Why don't you _____ with her? I'm sure you can find a solution.
- Let's _____ so the children don't hear us.
- Don't _____ like that. You'll upset the neighbours.

/5

6 Choose the correct words to complete the sentences.

- You should **back up** / **save up** your work in case you lose any of the files.
- You need to enter your **pop-up** / **username** before you put in your password.
- Could you **copy** / **forward** this email to your friends? Someone might be able to help me.
- Have you seen his **profile** / **tag** photo? It doesn't seem suitable for a professional account.
- Faisal has **emailed** / **posted** an interesting article on his social media page. Have you seen it?

/5

7 Complete the sentences with internet words.

- 1 I've got about a hundred emails in my i _ _ _ x that I haven't read.
- 2 If you r _ _ _ _ _ h the page, any new information should appear.
- 3 To open the web browser, just click that i _ _ n.
- 4 The first computer n _ _ _ _ _ k connecting computers was switched on in 1969.
- 5 If you s _ _ _ _ l down, you'll find the company information at the bottom of the page.

/5

HOW TO ...

8 Choose the correct words to complete the conversations.

- 1 A: How do you **know** / **meet** Pamela?
B: I met her at a conference.
- 2 A: Are you **all at** / **at all** interested in sports?
B: Not really. I prefer computers.
- 3 A: That was a fantastic talk.
B: Yes. It was **extremely** / **fairly** powerful.
- 4 A: How did you **get** / **go** into politics?
B: I became interested as a child.
- 5 A: We need to focus more on 21st-century skills.
B: **How** / **What** do you mean by 21st-century skills?
- 6 A: I didn't understand his response.
B: I know. It was **perfectly** / **slightly** strange.
- 7 A: She was quite rude to me.
B: How did that **make** / **mean** you feel?
- 8 A: You're going to have a lot of problems.
B: Such **as** / **like**?
- 9 A: I can't stand listening to him.
B: Why's **not** / **that**?
- 10 A: I'm going to stay at home this evening.
B: How **come** / **go**?

/10

Total: /50

Part B • Listening, Reading and Writing

LISTENING

1 [Audio UT7.01] Listen to five people talking about misunderstandings. Match the speakers (1–5) with the statements (A–E).

- 1 Ray: ____
- 2 Amy: ____
- 3 Jim: ____
- 4 Molly: ____
- 5 Jack: ____

- A I made my colleagues feel uncomfortable.
- B I annoyed the relatives of a friend.
- C I needed a professional to do something for me.
- D I shared personal information with a stranger.
- E I missed a professional opportunity.

/5

2 [Audio UT7.01] Listen again. Choose the correct answer (A, B or C).

- 1 What does Ray say about a meeting?
 - A It only lasted ten minutes.
 - B Another person cancelled it.
 - C He didn't have the address.
- 2 Why did Amy need to apologise to some people?
 - A She had spent too much time chatting.
 - B She had been rude about their present.
 - C She had treated them unkindly.
- 3 What mistake did Jim make?
 - A He got the time of a meeting wrong.
 - B He left his phone at the office.
 - C He forgot to wait at his flat.
- 4 What was unusual about Molly's text conversation?
 - A She spoke to someone she didn't know.
 - B She intended to contact her husband.
 - C She ended up talking about her family.
- 5 How did Jack upset his friend's mother?
 - A He was rude about her cooking.
 - B He didn't eat more of her dessert.
 - C He used an inappropriate hand sign.

/10

READING

3 Read an article about some of the problems caused by social media. Tick the topics (1–5) which are mentioned.

- 1 why our lives have been improved by social media ____
- 2 how a group of people wanted the internet to be free from control ____
- 3 what happens if people don't follow the rules of social media ____
- 4 how to make sure social media posts are managed properly by computers ____
- 5 how users can improve the experience of social media for everyone ____

/5

The problem with social media

No one can doubt that our lives have been totally changed by social media. On one social media platform, more than 50,000 messages are posted every second. On another, more than 500,000 photos are uploaded every minute. It looks like social media platforms have achieved their goal of connecting people! So why are there so many arguments on social media? And why do some people think there should be stricter controls about what we can say?

To understand the problem, we need to understand the beginnings of the internet. When it was created back in the 1980s, programmers imagined the internet would be a space for free speech. They argued that governments and other organisations shouldn't decide what people can say online. Social media platforms have continued to follow that belief, but it has caused many problems. For example, what do you do if someone lies on social media or says horrible things about other people? Do you let them carry on or do you remove their post?

In some countries it is illegal to deceive people in public, including on social media. If you break those laws, you may have to pay a fine or go to prison. However, in other countries the social media companies are responsible for managing people's posts. If your post breaks the rules, it can be removed. Apart from lies, this also includes spam and violent language. The problem is that some people are angry about social media companies making the rules. They believe their right to free speech is being taken away.

Another problem is how social media companies decide what is acceptable. Hardly any posts are checked by humans because it's cheaper for computers to do it. However, they often make mistakes because human communication is difficult to understand. Try telling a joke to a computer and see how it responds! Because of this, some appropriate posts are removed, while some inappropriate ones are not. As a result, social media companies have been blamed for not doing enough to deal with the problem.

Social media can be a great way to connect with other people. However, it can also be a stressful environment where people are 'virtually' yelling at each other. So far, neither governments nor the platforms themselves have worked out how to solve this problem. So what can we do to make sure that we have a positive experience on social media? Firstly, we need to take responsibility for what we post. Secondly, we need to check that messages are true before forwarding them. Finally, we need to talk things over calmly and avoid being aggressive.

4 Read the article again. Are the statements True (T) or False (F)?

- 1 Social media has had little effect on the way we live. **T / F**
- 2 Thousands of images are uploaded every minute on some social media platforms. **T / F**
- 3 It is not possible to understand the problems of social media without knowing the history of it. **T / F**
- 4 The first internet programmers helped governments decide what people could say on social media. **T / F**
- 5 Some governments do not permit people to tell lies about other people on social media. **T / F**
- 6 People lost the right to say what they like on social media a long while ago. **T / F**
- 7 A large number of social media posts are checked by people to make sure they are suitable. **T / F**
- 8 Computers find it challenging to know whether a post is suitable or not. **T / F**
- 9 The way some people speak on social media can make other people angry. **T / F**
- 10 It is better not to forward any messages on social media. **T / F**

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WRITING

5 Complete the sentences with the words and phrases in the box.

apparently funny thing it turned out
things got more bizarre which point

- 1 _____ is, I'd never met him before.
- 2 I opened the door, at _____ I realised there was no one there.
- 3 _____ when Leon arrived at the party.
- 4 _____, she didn't know where Tom was.
- 5 _____ that they hadn't seen us at the cinema.

/5

6 Write a story that begins or ends with the sentence:

It had all been a terrible misunderstanding.

Write 100–140 words.

/15

Total: /50