e Video Watch and repeat the **You say** phrases. Copy the rhythm. Then practise the conversation with a partner.

Requests and offers

Can you...? = Please do it.
Can you spell that?
Can you sign here?

Can I have...? = Please give me.
Can I have your passport, please?
Can I have my key, please?

Would you like...? = Do you want...?
Would you like a map?
Yes, please. / No, thanks.

f **ROLE-PLAY** Work in pairs. Have conversations.

1 **A** You are the receptionist.
It's 11.00 a.m.
B's room is 14 on the second floor.
Begin: *Good morning.*

B You arrive at the hotel. Use your first name and surname.
Begin: *Hello. I have a reservation...*

2 **B** You are the receptionist.
It's 4.00 p.m.
A's room is 7 on the first floor.
Begin: *Good afternoon.*

A You arrive at the hotel. Use your first name and surname.
Begin: *Hello. I have a reservation...*

Greetings

Good morning	=	> 12.00
Good afternoon	=	12.00 > 18.00
Good evening	=	18.00 >

3 IN THE PARK

a Video Watch *In the park*. Then number the photos 1–4.



b Watch again. Who says...? Write **B** (Ben) or **I** (Izzy).

1 This is a great camera! ☐
2 Is my bag OK here? ☐
3 Where are you from in the US? ☐
4 I'm very tired. ☐
5 This is my favourite park. ☐
6 What's your name? ☐

4 SOCIAL ENGLISH

a Match the phrases from **A** with the responses in **B**.

A	B
1 Can I take a photo?	☐ Yes, I am.
2 You're American, right?	☐ Sure.
3 What do you think of London?	☐ You're welcome.
4 Are you on holiday?	☐ No, I'm a student.
5 Thank you.	☐ It's nice. I like it.



b Video Watch and check.

c In pairs, practise the phrases and responses. Then change roles.

WHAT DO YOU THINK?

In pairs, look at the list. Say if you think they are *nice*, *OK*, or *not very nice*.

Ben Izzy London the hotel the park

LIVEWORKSHEETS

1 Can you remember...?

1 GRAMMAR

Complete the sentences with one word.

1 Are _____ you from France?
2 Milan _____ in the south of Italy. It's in the north.
3 Please turn off _____ phone.
4 They _____ from New Zealand. They're Australian.
5 I'm 19. How old are _____?
6 _____ your teacher English or American?

2 VOCABULARY

Circle the word that is different.

1 Monday Wednesday France Saturday
2 four nineteen eleven today
3 thirteen forty seventy ninety
4 Polish Mexico Italy Russia
5 China Europe Spain Türkiye
6 Japanese Irish Swiss Germany
7 listen understand answer door
8 desk repeat table chair

3 PRONUNCIATION

Circle the word with a different sound.

tree	1 he hi please meet
train	2 bye eight say they
bike	3 I five his my
phone	4 do know mobile Poland
computer	5 Asia Ireland Saturday table
jazz	6 German go Japan page

4 GRAMMAR & VOCABULARY

Read about the people. Circle a, b, or c.

CLASS PROFILE:
CLASS A



This is Suki Ito. [1]____ a student from Yokohama in Japan. Yokohama [2]____ a city south of Tokyo. Suki is 25. [3]____ email address is s.ito@mail.com.



Enzo and Vitor [4]____ students, too. They're [5]____, from Salvador in the east of the country. [6]____ surname is Oliveira.



[7]____ name is Susan McGuirre. I'm an English teacher, but I [8]____ English. I'm from Edinburgh in [9]____. Suki, Enzo and Vitor are my students, and [10]____ very good!

1	a It's	b He's	c She's
2	a am	b is	c are
3	a Her	b His	c Its
4	a am	b is	c are
5	a Spain	b Brazilian	c Brazil
6	a Their	b Your	c His
7	a I	b Her	c My
8	a 'm not	b not be	c am no
9	a Scotland	b Irish	c Scottish
10	a he's	b they're	c she's

LIVEWORKSHEETS