

3 LISTENING & SPEAKING

- a **Video** Watch the beginning of *A new student*. Who are Harry and Micaela? What's the problem?
- b **Video** Watch the whole interview. Complete the form.

English House Language School

Student information

First name

Surname

Age

Country

City

Address

Postcode

Email address

Phone (mobile)

(landline)

submit



- c **1.32** Listen. Complete the questions.

- 1 *What's* your first name?
- 2 _____ do you spell it?
- 3 _____ your surname?
- 4 _____ old are you?
- 5 Where are you _____?
- 6 _____ your address?
- 7 _____ your postcode?
- 8 What's your _____ (address)?
- 9 What's your phone _____?

Sentence stress

In sentences we stress the important words.

What's your first name? *It's Micaela.*

- d Listen again and repeat the questions. Copy the rhythm.
- e Work with a partner. Ask the questions in c and write the answers.

Saying email addresses

@ = at . = dot

4 GRAMMAR possessive adjectives

- a Complete the conversations with *I, you, my, or your*.

A Where are *'you* from?
 B *'m* from Argentina.

A What's *'s* name?
 B *'s* name's Micaela.

- b **Grammar Bank 1C** p.132

- c **1.34** Listen. Change the sentences.

- 1 *I'm* Lena. *My name's* Lena.
- 2 *You're* Hamza. *Your name's* Hamza.

- d **1.35** Look at the photos. Are they their real names? Listen and check.



- e **Communication** What's his / her real name? **A** p.104 **B** p.109 Complete information about some actors and singers.

5 WRITING completing a form

- Writing Bank 1** p.115 Complete an application for a visa.

1 BEN ARRIVES IN LONDON



a **Video** Watch *Ben arrives in London*. Tick (✓) what you see.

In Ben's photos

Ben a camera a train a plane a bus

In London

a train station a girl a phone
a hotel a bike

b Watch again. Then circle the correct word.

- 1 He's 23 / 25 years old.
- 2 Ben is *British* / *American*.
- 3 He's from *California* / *Carolina*.
- 4 He's a photography *student* / *teacher*.
- 5 It's his *first* / *second* time in England.
- 6 Emma is his *mum* / *sister*.

2 CHECKING IN

a 1.36 Match the words and symbols. Then listen and check.



- | | |
|---|--|
| <input type="checkbox"/> a double room /ˈdʌbl ru:m/ | <input type="checkbox"/> Reception /rɪˈsepʃn/ |
| <input type="checkbox"/> the lift /lɪft/ | <input type="checkbox"/> the bar /bɑː/ |
| <input type="checkbox"/> the ground (first, second, etc.) floor /graʊnd flɔː/ | <input type="checkbox"/> a single room /ˈsɪŋgl ru:m/ |

<https://t.me/EnglishZoneTextBooks> the symbols.
Say the words.

c **Video** Watch *Checking in*. Then answer the questions about Ben.

- 1 How many nights is his reservation for? _____
- 2 What's his room number? _____

d Watch again. Complete the **You hear** phrases.

You hear	You say
Good ¹ _____.	Hi. I have a reservation for four nights. My name is Ben Fischer.
Can you ² _____ your surname, please?	It's F-I-S-C-H-E-R.
Can I have your ³ _____, please?	Just a moment. Here you go.
Thank you. Can you sign here, Mr Fischer?	Sure.
Thank you. Here's your ⁴ _____. It's room 12, on the second floor. The ⁵ _____ is over there.	The lift? Oh, the elevator.
Yes. Would you like a ⁶ _____ of London?	Yes, please.
Here you are. Enjoy your stay, Mr Fischer.	Thank you.

British and American English

lift = British English *elevator* = American English



1 VOCABULARY in a hotel



Complete the words.

- 1 the lift _____ 4 the b _____
 2 a s _____ room 5 R _____
 3 a d _____ room 6 the gr _____ fl _____

2 CHECKING IN



a Complete the sentences with words from the list.

are have key lift moment sign spell you

- 1 I have _____ a reservation for three nights.
 2 Can you _____ here, please?
 3 The _____ is over there.
 4 Thank _____.
 5 Can you _____ your surname, please?
 6 Here's your _____.
 7 Just a _____.

b Complete the conversation with the phrases in a.

- B** Hi. ¹ I have a reservation for three nights. My name is Carl Zimmerman.
A ² _____?
B Yes, it's Z-I-M-M-E-R-M-A-N.
A Can I have your passport, please?
B ³ _____. Here you go.
A Thank you. ⁴ _____?
B Sure.
A Thank you. ⁵ _____. It's room 403, on the fourth floor. ⁶ _____. Would you like a map of Glasgow?
B Yes, please.
A Here you are. Enjoy your stay, Mr Zimmerman.
B ⁷ _____.

3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

- COFFEE** 1 **A** Would you like a coffee ?
B Yes, please _____.
- ORANGE JUICE** 2 **A** Would you _____?
B No, _____.
- COKE** 3 **A** Would _____?
B _____.
- TEA** 4 **A** _____?
B _____.
- MINERAL WATER** 5 **A** _____?
B _____.
- HOT CHOCOLATE** 6 **A** _____?
B _____.

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

- 1 **A** You're Spanish, right _____?
B Yes, I am _____.
- 2 **A** Th _____ you.
B You're w _____.
- 3 **A** C _____ I take a photo?
B S _____.
- 4 **A** Are you on h _____?
B No, I'm a st _____.
- 5 **A** What do you th _____ of Glasgow?
B It's nice. I l _____ it.

3 GRAMMAR possessive adjectives

a Complete the chart.

Subject pronouns	Possessive adjectives
I	¹ my
2	your
he	³
4	her
5	its
we	⁶
you	⁷
8	their

b Complete the sentences with a possessive adjective.

- Her name's Daria.
- _____ name's Edward. He's from Australia.
- We're students. _____ teacher's from the USA.
- I'm Japanese. _____ family is from Osaka.
- It's an Italian restaurant. _____ name is *La Dolce Vita*.
- A** What's _____ phone number?
B My mobile number? It's 07700 900671.
- They're Irish. _____ surname's O'Neill.

c Write sentences with possessive adjectives: *my, your, etc.*



1 I



2 you



3 Simon



4 We



5 Rosie



6 Mark and Maria



7 I



8 You and your family

- It's my phone.
- It's your _____.
- It's _____.
- _____.
- _____.
- _____.
- _____.
- _____.

d Circle the correct word.

- A** What's ¹you / your first name?
B Gisele.
- A** What's ²you / your surname?
B Braga.
- A** Where are ³you / your from?
B I'm from São Paulo.
- A** What's ⁴you / your address?
B Avenida Paulista, 9800.
- A** What's ⁵you / your postcode?
B 01311-300.
- A** What's ⁶you / your email address?
B gisele246@mail.com.
- A** What's ⁷you / your phone number?
B 35233788.
- A** How old are ⁸you / your?
B I'm 28.

e Answer the questions in d for you. Write full sentences.

- My first name is _____.
- My surname _____.
- I'm _____.
- My address is _____.
- _____.
- _____.
- _____.
- _____.