

1 4.3 Listen and repeat the phrases.

SPEAKING

Talking about technology problems

You need to switch it off and on again/charge it.
 You need to press Control-Alt-Delete.
 Let me/Let's try (something).
 Look at the FAQs (Frequently Asked Questions) on this website.
 Let's search online (for a solution).
 How about calling the shop?
 Shall we look for a blog or an online forum?

2 Match the sentence halves.

- | | | |
|---|---------------------------------------|--------------------|
| 1 | ☒ c | Let me try |
| 2 | ☐ | You need to switch |
| 3 | ☐ | Look at the |
| 4 | ☐ | You need |
| 5 | ☐ | How about |
| 6 | ☐ | Let's search |
| 7 | ☐ | Shall we |
- a FAQs on this website.
 b calling Jess?
 c ~~that~~.
 d look for a blog or an online forum?
 e it off and on again.
 f online for a solution.
 g to charge it.



3 4.4 Complete the dialogue with phrases from Exercise 2. Then listen and check.

Jamie: There's something wrong with my phone, I think. It's really slow.
 Alysha: You need to ¹ *charge it*.
 Jamie: No, I don't, look. It's at ninety-five percent!
 Alysha: Oh, I see. Well, maybe you need to switch it ² _____ again.
 Jamie: OK, ³ _____ that. Hang on, it takes a few minutes to start again.
 Jamie: Seriously? No, it's still slow.
 Alysha: I don't know. ⁴ _____ calling Jess? She's good with technology.
 Jamie: No, she's at her swimming club.
 Alysha: OK, let's search online ⁵ _____. We might be able to find something.
 Jamie: Good idea. ⁶ _____ for a blog or an online forum?
 Alysha: Yes, something like that might help. Or ...
 Jamie: Or what?
 Alysha: Here we are. Look at the FAQs ⁷ _____. It looks like this is a common problem with that phone.
 Jamie: Ah, right! What we need to do is ...

4 Choose the correct option.

- I don't need to *charge* / *switch* it. It's at 95 percent!
- How *around* / *about* calling Jess?
- Let's search online *for* / *of* a solution.
- Shall* / *Will* we look for a blog or an online forum?
- Look at the FAQs *in* / *on* this website.

5 **WORD FRIENDS** Choose the correct answer.

- My computer ____ this morning and I lost all my work.
 a isn't working ☒ b crashed
- My phone's screen is _____. Nothing is moving!
 a frozen b died
- He tried to charge his tablet, but it didn't work. The battery _____.
 a died b crashed
- Our internet connection is _____ – it's terrible!
 a frozen b slow
- The printer ____ because there's no ink in it.
 a doesn't work b died