

CONDITIONAL SENTENCES + TROUBLESHOOTING VOCABULARY

This exercise combines the technical vocabulary from Troubleshooting article with the grammatical structures of the **four types of conditional sentences**.

Instructions: Complete the sentences using the correct form of the verb in parentheses and the appropriate vocabulary word from the list below:

Isolate, Root, Cause, Systematic, Workaround, Methodology, Reproduce, Verification, Documentation, Symptoms, Implement

Zero Conditional (General Truths & Facts)

Structure: If + Present Simple, Present Simple

1. If a technician follows a _____ approach, they usually **(find)** the error faster.
2. If you **(isolate)** the problem to a single component, troubleshooting **(become)** much easier.
3. When a system shows specific _____, it **(indicate)** an underlying failure.
4. If the team **(implement)** a temporary _____, the system **(stay)** online until a permanent fix is found.
5. If you don't **(document)** the steps taken, you **(lose)** valuable data for future repairs.

First Conditional (Real Possibilities/Future Results)

Structure: If + Present Simple, Will + Verb

6. If we **(implement)** the solution now, the network **(recover)** by noon.
7. If the user **(reproduce)** the error for us, we **(be)** able to see exactly what is wrong.
8. If we identify the _____ today, we **(save)** thousands of dollars in hardware costs.
9. If the technician follows the company's _____, the repair **(be)** successful.
10. If the _____ process fails, the software **(not/launch)** for the end users.

Second Conditional (Hypothetical/Unlikely Situations)

Structure: If + Past Simple, Would + Verb

11. If I **(know)** the _____ of the crash, I **(not/have)** to call technical support.
12. If the company **(use)** a more _____ process, they **(prevent)** these frequent outages.
13. If you **(isolate)** the faulty server, the rest of the network **(function)** normally.
14. If we **(have)** better **(15)** _____, it **(be)** easier to train the new staff.
15. If the software **(display)** different _____, I **(suspect)** a virus instead of a hardware glitch.

Third Conditional (Past Regrets/Impossible Situations)

Structure: If + Past Perfect, Would Have + Past Participle

16. If the admin **(implement)** the fix sooner, the downtime **(not/be)** so long.
17. If they **(read)** the **(18)** _____, they **(not/make)** that configuration mistake.
18. If we **(reproduce)** the error earlier in the week, we **(fix)** it before the product launch.
19. If you **(perform)** a final **(20)** _____, you **(notice)** that the printer was still disconnected.
20. If the team **(find)** the _____ last year, the system **(not/fail)** again today.