# 48 Hotels and restaurants

## A Hotel facilities and rooms

[1] centre
[2] staff will bring food and drink to the room
[3] use of the Internet
[4] a system that keeps the air cool
[5] a room for one person
[6] a room for two people with one big bed
[7] a room for two people with two beds
[8] TV with many channels from different countries
[9] a small fridge
[10] a box to keep money and valuable items in

## B Staying in a hotel

Rooms are often **available**[1] during the week, but many hotels are **fully booked**[2] at weekends or during the holidays, so you may need to **book a room**[3] **in advance**[4]. When you arrive, you **check in at reception**[5]; at the end of your **stay**[6], you **check out**[7].

[1] you can find one
[2] all the rooms are taken
[3] arrange/plan to have a room; *syn* **reserve**
[4] before you go
[5] say you have arrived and get your room key
[6] the period of time you spend in a place
[7] pay your bill and leave the hotel

## C Going to a restaurant

It's often a good idea to **book a table / make a reservation** if you go to a restaurant at the weekend. Many restaurants offer **three-course** meals which **include** [have as part of the meal] a **starter** (e.g. soup), **main course** (e.g. meat or fish) and **dessert** (e.g. fruit with ice cream). Prices sometimes include 10% **service** as well [amount of money you pay for being served by the waiter]. If service isn't **included**, it's normal to leave a **tip** [extra money you give to the waiter/waitress].

## D Ordering a meal

WAITER: **Are you ready to order?** [Have you decided what to eat?]
CUSTOMER: Yes, I think so. I'd like to start with the spicy prawns, and then **I'll have** the fillet steak, with French fries and a **mixed salad** [lettuce with other vegetables].
WAITER: How would you like your steak? (**Rare, medium or well-done?**)
CUSTOMER: **Medium,** please. And I'd like some mineral water as well.
WAITER: **Still** or **sparkling**?
CUSTOMER: Er, sparkling.

### Common mistakes

**I'll have** the steak. (NOT ~~I take~~ the steak.)



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# Exercises

**48.1** **Put the words into the correct columns. Write titles for the other two groups.**

| | | | | | |
|---|---|---|---|---|---|
| ~~rare~~ | starter | mini-bar | sparkling | main course | |
| room service | medium | dessert | still | well-done | safe |

| steak | | | water |
|---|---|---|---|
| *rare* | | | |

**48.2** **Match the words on the left with the words on the right.**

| | | |
|---|---|---|
| 1 service | [g] | a room |
| 2 room | [ ] | b access |
| 3 double | [ ] | c meal |
| 4 three-course | [ ] | d conditioning |
| 5 main | [ ] | e service |
| 6 internet | [ ] | f TV |
| 7 air | [ ] | g included |
| 8 satellite | [ ] | h course |

**48.3** **Complete the sentences.**

1 Have you booked a ...*room*... ?
2 Could you first check in at ..... ?
3 Do you want a single or a ..... ?
4 Does the price include ..... ?
5 I ..... the soup, and then the fish for my main course.
6 The hotel ..... included internet access, 24-hour reception and a restaurant.
7 Service wasn't included, so I left a 10% ..... .
8 The hotel is in the ..... of the town, close to all the main attractions.
9 Would you like a ..... salad with your main ..... ?
10 At the end of your ..... at a hotel, you normally have to ..... out by midday.

**48.4** **Rewrite the sentences on the left starting with the words given. Keep a similar meaning.**

| | |
|---|---|
| 1 I was able to use the Internet. | I had internet ...*access*... . |
| 2 Did you book a table? | Did you make a ..... ? |
| 3 The hotel was fully booked. | There were no rooms ..... . |
| 4 You don't pay extra for service. | Service is ..... . |
| 5 Did you book it before you went? | Did you book it in ..... ? |
| 6 Is there somewhere to leave the car? | Do you have ..... ? |
| 7 Have you decided what you want to eat? | Are you ready ..... ? |

**48.5** Over to you

**You are staying in a hotel in your own country. Are these facilities important to you? Why? / Why not?**

| | | | |
|---|---|---|---|
| mini-bar | 24-hour room service | air conditioning | satellite TV |
| internet access | parking | restaurant | a personal safe |



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