

Part 1

You will hear people talking in eight different situations. For questions 1-8, choose the best answer (A, B or C).

1 You hear a man talking about a part of his home. What part is he describing?

- A the balcony
- B the living room
- C the garden

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2 You hear a woman talking about taking care of her home and family. Why did she need help?

- A because her husband joined the army
- B because her husband went away for work
- C because her husband is very busy at work

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3 You overhear a man talking to a receptionist on the phone. Where does the receptionist work?

- A a doctor's surgery
- B a computer company
- C a health and fitness club

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4 You hear a woman talking to some workers. What are they doing for her?

- A moving her furniture
- B painting her house
- C building walls and stairs

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5 You hear a woman leaving an answerphone message about a meeting. Why can't she be at the meeting?

- A Her flight was delayed.
- B She is feeling unwell.
- C Her car has broken down.

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6 You hear a woman asking a friend to cancel something for her. What does she want the friend to cancel?

- A the milk delivery
- B her dental appointment
- C the daily newspaper delivery

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7 You hear a woman and her husband talking about their telephone bill. What is the problem?

- A They have been sent the wrong bill.
- B They have been disconnected.
- C They have been overcharged.

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8 You hear a woman talking to the shopkeeper in a bakery. What does she buy?

- A yoghurt
- B bread
- C cake

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Part 2

You will hear an interview between a bank manager and two customers, Mr and Mrs Black. For questions 9-18, complete the sentences.

STARTING A SMALL BUSINESS

Mr & Mrs Black want a small **9** to help them start a new business.

The bank lends money at a special rate of interest to new businesses, but the largest amount they will lend is **10**

Mr Black thinks his wife is a very good **11**

Mrs Black's friend Molly used to work in a **12** before she decided to open a shop.

Molly's shop closed after only **13**

Mr and Mrs Black's plan is to help reduce **14** at first by making their cakes at home.

Mr Black plans to use his **15** to deliver cakes to their customers.

Many people starting a new business forget about **16** although this can be the most important part.

The bank manager agrees with Mr Black that £5,000 to set up a **17** is too expensive.

The Blacks will put a new **18** in their garage.

Part 3

You will hear five different people talking about a music performance they have each been to. For questions 19-23, choose from the list (A-F) which statement applies to each person. Use the letters only once. There is one extra letter which you do not need to use.

A This person thought the music wasn't performed well.

Speaker 1

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B This person hadn't really expected to enjoy it.

Speaker 2

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C This person wasn't able to enjoy the performance.

Speaker 3

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D This person was disappointed.

Speaker 4

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E This person knew somebody who was performing.

Speaker 5

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F This person was celebrating something.

Part 4

You will hear a receptionist at a college talking to a man who is interested in taking evening classes. For questions 24-30, choose the best answer (A, B or C).

- 24 Some of the course tutors want
A to limit the number of students in their classes.
B to keep the usual number of registrations.
C students to register at least a month in advance. 24
- 25 The botany tutor
A will not accept more than 17 students.
B wants at least 15 students in her class.
C may agree to let the man join her class. 25
- 26 How many students have registered for the design class?
A 12
B 15
C 18 26
- 27 What does the tutor of the design class organise for the students?
A TV appearances
B various activities
C weekly visits to famous gardens 27
- 28 What does the cost of the botany class include?
A only the lessons
B drawing materials and trips
C lessons and books 28
- 29 How much does the "Designing the small garden" class cost?
A £70
B £75
C £80 29
- 30 What time does the design class start?
A 6 o'clock
B 7 o'clock
C 8 o'clock 30

Part 1

You will hear people talking in eight different situations. For questions 1-8, choose the best answer (A, B or C).

- 1 You hear a woman talking to someone on the phone. What is the problem?
 A The builders left early.
 B The water pipes have burst.
 C The lights aren't working. 1

- 2 You hear a man talking to a colleague. What is he trying to explain?
 A why he failed to finish a report
 B why he was late for a meeting
 C why he lost a client 2

- 3 You hear a conversation between a man called Sam and his boss. Why does Sam want to leave early?
 A He has to go to the bank.
 B He has to collect his children from school.
 C He has a dental appointment. 3

- 4 You overhear a hotel guest complaining to the manager. What is she complaining about?
 A an uncomfortable bed
 B noise in the hotel
 C a lack of heating 4

- 5 You hear a man talking about a job he has been offered. What is he unsure about?
 A working far away from his family
 B moving to a new area
 C having to work very hard 5

- 6 You hear a man telling his wife what he bought at the supermarket. What did he forget to buy?
 A coffee
 B chocolate powder
 C butter 6

- 7 You hear a business manager talking to colleagues about a meeting. Why won't he be there?
 A The factory was struck by lightning.
 B He's just come back from holiday.
 C There is a problem with the workers. 7

- 8 You hear a local radio news report about a burglary. What was stolen?
 A a painting
 B a statue
 C a famous jewel 8

Part 2

You will hear a schoolgirl interviewing another student as part of a survey for the school newspaper. For questions 9-18, complete the sentences.

STUDENT OPINION SURVEY

The girl is doing a survey to find out how students think the

9 may be made better.

The boy is almost **10** years old.

He started at this school **11** ago.

He says that he has no **12** about his new school.

He would prefer more **13** related to computing.

The boy isn't tall enough to play **14**

He thinks that the weather in England is unsuitable for

15 tennis courts.

According to the boy, younger children who misbehave in the library need more

16

The school's computer centre has **17** computers.

The boy thinks the **18** are better at this school than at
his previous school.

Part 3

You will hear five different people talking about magazines. For questions 19-23, choose from the list (A-F) which statement applies to each person. Use the letters only once. There is one extra letter which you do not need to use.

A This person thinks reading magazines is a waste of time.

Speaker 1

B This person thinks magazines are informative and educational.

Speaker 2

C This person enjoys reading magazines but doesn't buy them.

Speaker 3

D This person uses magazines to find new ideas.

Speaker 4

E This person reads a magazine with people's serious opinions.

Speaker 5

F This person likes a magazine with a wide variety of features.

Part 4

You will hear an interview with Dr Peter Ludwig about sugar in our diet. For questions 24-30, choose the best answer (A, B or C).

- 24 Dr Ludwig is surprised that parents
A buy the sweet food sold at Hershey Park.
B use sugary snacks as part of their children's diet.
C see sugary snacks as a special treat.

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- 25 What is the advantage of sugar in apples over sugar added to food?
A It digests more slowly.
B It tastes better than boring food.
C It contains 'empty' calories.

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- 26 The number of cases of obesity and diabetes is increasing
A by 23% a year.
B quite slowly.
C very quickly.

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- 27 How long does it take to get better after 'sugar shock'?
A a week
B 24 to 48 hours
C several days

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- 28 Food companies in France and Germany
A have reduced the amount of sugar in their products.
B use an unnecessary amount of sugar.
C use sugar to make their food crisp and textured.

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- 29 In 19th century Britain, factory workers were given sugar
A because their work was long and tiring.
B as a quick, cheap form of medicine.
C because many of them were very young children.

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- 30 Dr Ludwig thinks that parents should
A watch their children's behaviour more carefully.
B stop giving their children extra sugar for a week or two.
C try to find ways to make their children feel better.

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