

You will hear three different extracts. For questions 1 – 6, choose the answer (a, b or c) which fits best according to what you hear. There are two questions for each extract. You will hear the extracts twice.

Extract 1

You will hear a woman discussing workplace bullying.

- 1 What reason does the woman give for bullies to bully?
 - a They're bad at their jobs.
 - b They've simply been around the office too long.
 - c They're looking to improve their standing with supervisors.
- 2 The woman believes companies should face up to bullying because
 - a the majority of companies now have anti-bullying procedures.
 - b companies who put a stop to bullying operate more efficiently.
 - c bullying victims are beginning to display serious health problems.

Extract 2

You will hear a sociologist being interviewed about why people give.

- 3 The sociologist says people are less likely to donate to charity when
 - a the donation is for a single person.
 - b the charity focuses on statistics.
 - c the charity declares how well it does.
- 4 How does the sociologist feel charities should change approach?
 - a They should make it a more personal experience.
 - b They should employ celebrities to contact donors.
 - c They should include more causes in their charitable efforts.

Extract 3

You will hear a man describing how jealousy plays a role in self-esteem.

- 5 The man notes that previous studies on self-esteem often
 - a focused on a person's genes.
 - b focused on aggression.
 - c ignored the presence of substance abuse.
- 6 What does the man find most upsetting about how jealousy affects friendship?
 - a the impact that it has on a particular gender
 - b the fact that jealous people overly protect their friends
 - c how it degrades a friendship beyond the point of benefit