

# TEST 15

## SECTION 1 Questions 1-10

Complete the notes below.

Write **NO MORE THAN TWO WORDS** for each answer.

### JOB ENQUIRY

Example

• Type of job required:

Answer

part-time

Position Available	Details
1 .....	Duty: to provide 2 ..... service Working hours: 3 ..... Requirement: receive 4 ..... without pay Day off: one day a week (request in advance)
5 .....	Requirements: clean and valid license six-year experience Working hours: 6 ..... Duty: to take employers to and from work to collect the 7 ..... to pick up the children Day off: 8 .....
Cashier in a 9 .....	Working hours: 17.30-22.30 Duty: to sell and dispense tickets to provide refreshments to take 10 ..... Day off: Mondays

## SECTION 2 *Questions 11-20*

### *Questions 11-16*

What is customers' attitude towards the following services?

*Write the correct letter, A, B or C, next to questions 11-16.*

- |   |
|---|
| <p><b>A</b> They are very interested.</p> <p><b>B</b> They might be less interested.</p> <p><b>C</b> They are not interested.</p> |
|---|

- 11 a free gift .....
- 12 a driver for an extra fee .....
- 13 a package service .....
- 14 updated car models .....
- 15 a discount .....
- 16 a new branch company .....

### Questions 17-20

Choose the correct letter, **A**, **B** or **C**.

- 17 What is the problem of the public transport?
- A Traffic jams
  - B Pedestrian safety
  - C Low efficiency
- 18 According to the speaker, what is true about the transportation?
- A Buses are easy to find.
  - B Taxis are punctual.
  - C Airplanes are unaffordable.
- 19 According to the speaker, what is true about the bus?
- A Passengers occasionally spend more than half an hour waiting for it.
  - B It is sometimes overcrowded.
  - C It is often dirty.
- 20 What is the existing situation about the price of bus tickets?
- A It is fluctuating severely.
  - B It is declining.
  - C It needs to be increased.

### SECTION 3 Questions 21-30

#### Questions 21-25

Choose the correct letter, **A**, **B** or **C**.

- 21 What was the most difficult problem when the company was founded?
- A No clear objectives
  - B No formal structures
  - C No perfect premises
- 22 What is the staff unsatisfied with?
- A The type of work
  - B The work assignment
  - C The feeling of appreciation
- 23 What was the problem of the manager?
- A He had a lot of tasks to do.
  - B He employed too many people and let them go then.
  - C He always made decisions by himself.
- 24 What does the staff think of the new manager of the company?
- A They are delighted to see that the meeting time is shorter.
  - B They feel annoyed toward him.
  - C They are amazed that he has done it well.
- 25 What achievement has the organisation made already?
- A Children were involved in painting the entrance area.
  - B There was no particular achievement.
  - C It built a local primary school.

### Questions 26-30

Complete the summary below.

Write **NO MORE THAN THREE WORDS** for each answer.

#### Major Problems of a Company

Since the company opened, there have been many problems with employment, but there is no **26** ..... He needs to find a venue for financial training. It is very hard to run an organisation and the **27** ..... is of great importance to staying organised. To enhance the organisation skills, there is a section on **28** ..... in the library where some valuable books can be found. In addition, the library contains some useful resources, such as a collection of documentaries on personal organisation, the literature on **29** ..... and the articles on the **30** .....

## SECTION 4 Questions 31-40

### Questions 31-36

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

#### GRAPHICAL SYMBOL

##### 'Graphical symbol'

- includes the logographs in Egyptian hieroglyphic writing and ancient Chinese pictograms
- found in Africa, the Americas, and Oceania
- still has something to do with 31 ..... use today

##### Ancient graphic writing systems

- Researchers obtain a wide range of 32 ..... about past civilisations.
  - Rosetta Stone was found in 1799 when members of Napoleon's expedition got to Egypt.
  - Frenchman Jean-François Champollion determined the phonetic values of the symbols in 1822.
- In those symbols, 33 ..... are used to depict various meanings.

##### Camera obscura

- 34 ..... helps people understand history better.
- Some charities will 35 ..... many endangered species.
- A camera was tied to one 36 ..... of a bird.

### Questions 37-40

Complete the sentences below.

Write **ONE WORD ONLY** for each answer.

- 37 More ..... will be included in the future with the development of photography.
- 38 Companies would like to invest a lot to advertise in .....
- 39 Designing appealing ..... is used as a way of effective branding.
- 40 Graphic writing systems are of great importance in the subject of .....