

# TEST 14

## SECTION 1 Questions 1-10

Complete the notes below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

### DRIVING SCHOOL

Example

Answer

Looking for driving lessons given during the: weekends

Address: 1 ..... Road

Drive: the city center

2 ..... above the city

Teacher's name: Allen 3 .....

Popular type of car on roads: 4 .....

Had better: practice during the 5 .....

Safety driving depends on: good 6 .....

Obtain: a driving 7 .....

Final test fee: 8 \$ .....

Duration of test: approx 9 ..... minutes

More advice: keep a driving 10 .....

**SECTION 2** *Questions 11-20*

**Questions 11-15**

*Complete the sentences below.*

*Write ONE WORD AND/OR A NUMBER for each answer.*

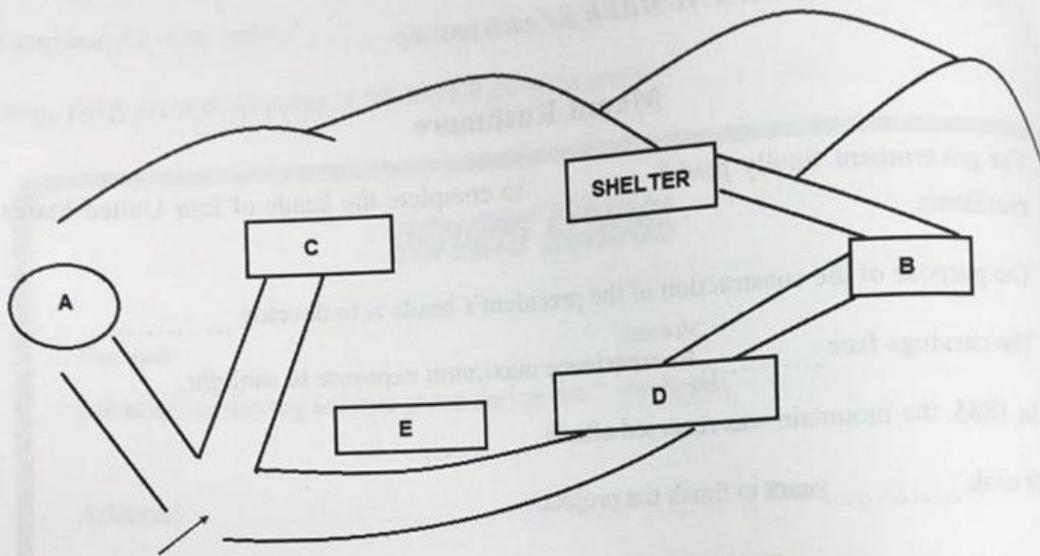
**Mount Rushmore**

- 11 The government finally paid \$ ..... to complete the heads of four United States Presidents.
- 12 The purpose of the construction of the president's heads is to develop .....
- 13 The carvings face ..... to experience maximum exposure to sunlight.
- 14 In 1885, the mountain was renamed after a .....
- 15 It took ..... years to finish the project.

### Questions 16-20

Label the map below.

Write the correct letter, A-E, next to questions 16-20.



- 16 information centre .....
- 17 refreshment centre .....
- 18 gift shop .....
- 19 workshop .....
- 20 visitor centre .....

## SECTION 3 *Questions 21-30*

### *Questions 21-26*

Choose the correct letter, **A**, **B** or **C**.

- 21 What kind of research method does the professor recommend?  
A interview  
B observation  
C questionnaire
- 22 What is the project based on?  
A a study they did before in Australia  
B a similar angle someone has done before  
C an Australian study
- 23 What does the professor advise Douglas to do about the formation of the focus groups?  
A strengthen the group in size  
B reduce the number of children in each group  
C build more than 3 groups
- 24 To do the project best, the professor suggests the students  
A interview various people or sectors.  
B not be too ambitious.  
C work hard enough.
- 25 To gather data, the professor asks Jane  
A to replace other people's advice.  
B to simplify the textbook.  
C to practice using the date table.
- 26 The reason why Douglas hasn't read enough reference books is that  
A he doesn't have enough time.  
B he thinks there are too many books to read.  
C he hasn't spent time in the library.

**Questions 27-30**

What do the students decide about the following parts of the project?

Write the correct letter, **A**, **B** or **C**, next to questions 27-30.

- |                                |
|--------------------------------|
| <b>A</b> Jane will do          |
| <b>B</b> Douglas will do       |
| <b>C</b> They will do together |

- 27 final report .....
- 28 sheet preparation .....
- 29 letter .....
- 30 transcript .....

## SECTION 4 Questions 31-40

Complete the notes below.

Write **NO MORE THAN TWO WORDS** for each answer.

### Company Outsourcing

#### Case study – TCP Technologies:

- Manager: Manjeet Khanna
- Main target: to create a 31 ..... environment

#### Grading for staff:

- Every month grades are published on an 32 .....
- The cultural openness increased the quantity of incoming contracted opportunities.
- The cultural openness improved the level of 33 ..... of the company.
- The increased rate of staff satisfaction has led to growth of 32% in the 34 .....

#### Recent interview:

- A company is not one entity comprised of components, but a living organism composed of cells.
- Manjeet's motto is 35 .....

#### Benefits of management style:

- The rate of staff turnover has been reduced.
- A 36 ..... can be from any other company.
- Grades are not used for 37 .....

#### Features of managing style:

- Personally, the manager wrote emails to respond to the complaints.
- The complaint form known as a 38 ..... has access to all employees online.
- The manager can receive any complaints concerning air conditioning, food quality and 39 ..... entitlement.
- A 40 ..... on the anonymous complaint was introduced in the new system.