

Part 1

Questions 1–3. Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

FLIGHT BOOKING RESERVATION FORM	
Personal details	
First name:	Alison
Surname:	Russell
Email:	(1) _____
Date of birth:	10/02/1998
Flight information	
Place of departure:	(2) _____
Destination:	Singapore
Date and time:	20th December 10.40 p.m.
Flight number:	(3) _____
Price (per passenger):	\$610

Part 3

Track 24 Questions 4–7. Complete the flow chart below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER**.

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graph TD; A[Email possible interviewees.] --> B["(4) _____ for interviews."]; B --> C[Design questions and (5) _____]; C --> D[Do interviews and (6) _____]; D --> E[Identify any (7) _____];
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Email possible interviewees.

(4) _____ for interviews.

Design questions and (5) _____

Do interviews and (6) _____

Identify any (7) _____

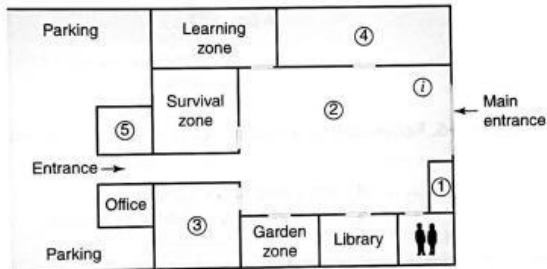
Part 2

Questions 1–5. Label the plan below.

Choose **FIVE** answers from the box and write the correct letters **A–H** next to questions 1–5.

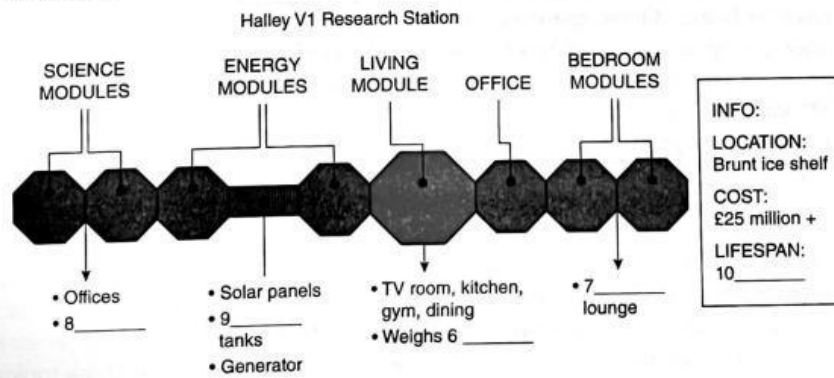
The Museum of Nature

- A Great Hall
- B Gift shop
- C Sea Life Zone
- D Cloakroom
- E Reception
- F The Mountain Zone
- G Temporary exhibitions
- H Lockers



Part 4

Questions 6–10. Label the diagram. Write **NO MORE THAN THREE WORDS AND/OR A NUMBER**.



Part 2

Questions 1–4. Complete the sentences below.

Write **NO MORE THAN TWO WORDS** for each answer.

- 1 Charlotte works on the information desk in the _____.
- 2 _____ are provided free of charge in the library.
- 3 Passengers must book _____ in advance.
- 4 Before using the swimming pool, passengers should _____.

Part 4

Questions 5–8. Complete the summary below.

Write **NO MORE THAN TWO WORDS** for each answer.

Social media has become a fundamental part of almost all businesses. It is used by large corporations for **5** _____ to become even more noticeable. In addition, small businesses can use social media to show their products and gradually build up **6** _____ who may become customers. In the past, large companies advertised **7** _____ and on the street. Small companies could not afford to spend vast sums of money on this type of advertising. However, nowadays social media advertising is widely **8** _____ to all businesses.

Part 1

Questions 1–8. Choose the correct letter, A, B or C.

- 1 What would Jessica like to do on Friday night?
 - A study
 - B take a walk
 - C go to the gym
- 2 What do Jessica and Ben decide to do on Friday night?
 - A go to the cinema
 - B watch a film at Ben's flat
 - C go to a restaurant
- 3 How does Ben feel about the decision at first?
 - A angry
 - B happy
 - C disappointed
- 4 What is Jessica interested in?
 - A the cinema café
 - B making cakes
 - C visiting her sister

- 5 What do Jessica and Ben disagree on?
 - A films
 - B food
 - C TV
- 6 How does Ben feel at the end of the conversation?
 - A upset
 - B excited
 - C relieved
- 7 What is Ben's accent?
 - A American
 - B Australian
 - C Scottish
- 8 What is Jessica's accent?
 - A Australian
 - B British
 - C American

Part 1

Questions 1–4. Choose the correct letter, A, B or C.

- 1 When will the man return the car?
 - A Sunday morning
 - B Monday morning
 - C Monday afternoon
- 2 What kind of vehicle does he choose?
 - A family car
 - B economy car
 - C luxury car
- 3 How is the man going to pay for the car?
 - A cash
 - B card
 - C cash and card
- 4 What time will the office close on Friday?
 - A 4.30 p.m.
 - B 8.00 p.m.
 - C 7.00 p.m.

Part 4

Questions 5 and 6.

- 5 Listen to the lecture. Which TWO reasons does the lecturer give for the value of gold?
- A its beauty
 - B its history
 - C its rarity
 - D its strength
 - E its flexibility
 - F its image
- 6 Choose the correct letter A, B or C. What lesser-known use of gold does the lecturer talk about?
- A how it keeps aircraft cabins warm
 - B how it can improve visibility for pilots
 - C how it connects equipment in planes

Part 2

Match the films to the descriptions. Write the correct letters, A–E next to questions 1–4.

1 *Keep on Running* _____

2 *My Best Life* _____

3 *Out in the Sun* _____

4 *Good Times in Bridgetown* _____

A It is suitable for young people under 12.

B Both parents and teenagers will enjoy it.

C The storyline is based on real-life events

D It is popular with both men and women.

E The film won several awards recently.

Part 3*Questions 5–8*

Who will prepare the parts of the students' presentation on disappearing languages?

5 The visual information. _____

6 The facts and figures. _____

7 Examples from different continents. _____

8 Some cultural issues and impacts. _____

A Oliver

B Caroline

C Nisha

D All of them



Part 1

Listen to the conversation between a customer and a travel agent. Answer questions 1–5.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Where does the man choose to go on holiday?

1 _____

How much does the holiday cost?

2 _____

Name **THREE** things that are included in the cost.

3 _____

4 _____

5 _____

Part 3

Listen to the students discuss their research project. Answer questions 6–10.

Write NO MORE THAN THREE WORDS AND/OR A NUMBER for each answer.

In which TWO areas do national parks need to improve?

6 _____

7 _____

What are they going to work on now?

8 _____

What TWO things does their professor want?

9 _____

10 _____

