

Airport Section Departures and Arrivals

Name: _____ No: _____

A. Key Vocabulary (Match the Meaning)

Match the words with their meanings (A–F).

1. __Check-in counter

2. __Security checkpoint

3. __Immigration

4. __Boarding gate

5. __Baggage claim

6. __Customs

Meanings

A. Place where passengers get their luggage

B. Area where passports are checked

C. Place where luggage is dropped off

D. Area where hand luggage is scanned

E. Area where passengers wait to board the aircraft

F. Area where officers inspect goods you bring into the country

B. Departures – Fill in the Blanks (Full Words Only)

Use these words: check-in, security, immigration, lounge, gate, boarding pass, baggage, passport

1. Passenger Flow (Departures)

Passengers go through these steps:

_____ → _____ → _____ → Departure _____ → Boarding _____

2. Understanding the Process

1. At the check-in counter, passengers drop their _____.

2. Passengers receive a _____ with their seat number.

3. At the security checkpoint, officers scan your bag and check your _____.

4. At immigration, officers check your _____ and travel documents.

5. Passengers wait in the departure _____ before boarding.

C. Arrivals – Fill in the Blanks (Full Words Only)

Use these words: immigration, customs, arrival hall, baggage claim, aircraft

1. Passenger Flow (Arrivals)

Passengers move through:

From the _____ → _____ → _____ → _____

2. Understanding the Process

1. At _____, officers check your entry documents and visa.

2. At _____, passengers collect their checked luggage.

3. At _____, officers may inspect goods and make sure no restricted items enter the country.

4. Passengers meet family or find transportation at the _____.