

Name: _____

Date: _____

COMMUNICATING AS A CUSTOMER AND A SERVER

Drag and drop the suitable phrases into the blanks to complete the dialogue.

I'm sorry

What would you like to order

I would like to

Can I

Excuse me

Server: Good afternoon! Welcome to Lazat Cafe. _____?

Customer: Hello. _____ order a chicken rice set and an iced milo, please.

Server: Sure. would you like to add anything else?

Customer: No, thank you.

Server: Alright, I'll prepare your order right away.

(After a few minutes)

Customer: Sorry to bother you, _____ have an extra spoon?

Server: Of course! Here you go.

(Customer checks the food)

Customer: _____, my soup is a bit cold.

Server: Oh _____ . Let me warm it up for you right away.

Customer: Thank you so much.