

Hotel Role-Play: Checking In and Asking About Services

Receptionist: - Good afternoon! Welcome to Sunrise Hotel. How can I help you?

Guest: - Good afternoon. I just checked in, and I would like to know more about the hotel services.

Receptionist: - Of course! _____ a restaurant on the first floor, and _____ a coffee shop next to the lobby.

Guest: - Great! Is there a gym?

Receptionist: - Yes, _____ a fully equipped gym on the second floor.

Guest: - Nice. What about leisure areas?

Receptionist: - _____ a rooftop swimming pool with a beautiful view, and _____ two lounge areas where you can relax.

Guest: - Perfect. Are there any services available 24 hours?

Receptionist: - Yes! _____ room service available 24/7, and _____ staff members at the front desk all day and night.

Guest: - Thank you very much for the information.

Receptionist: - You're welcome! If you need anything else, we are here to help.