

You hear	You say
Hello, reception.	Hello. This is room 613.
How can I <sup>1</sup> _____ you?	There's a problem with the air conditioning. It isn't working, and it's very hot in my room.
I'm sorry, sir. I'll <sup>2</sup> _____ somebody up to look at it right now.	Thank you.
Good <sup>3</sup> _____, reception.	Hello. I'm sorry to bother you again. This is room 613.
How can I help you?	I have a problem with the wi-fi. I can't get a signal.
I'm sorry, sir. I'll <sup>4</sup> _____ you through to IT.	Thanks.