



11. Customer's/ Man's last name: Harry

12. Woman's surname: Elizabeth

13. Woman's surname: Jade

14. Surname of drama course instructor: Jan

15. Woman's/ Patient's last name: Alice

16. Man's/ Complainant's last name:

17. Student's last name: Charlie

18. Guest's last name: Susan

19. Last name of assigned representative:

20. Landlord's last name: Sam