

Problem (Client)	Cause (Mechanic)	Solution
 The car won't start.		Replace or charge the battery.
 Oil is leaking.	The oil filter is damaged.	
	The brake pads are worn.	Change the brake pads.
 The engine is too hot.		Add coolant.
 The steering wheel shakes.	The wheels are not balanced.	
	The bulbs are broken.	Replace the bulbs.
 The air conditioning doesn't cool.		Refill the gas.
 The exhaust is too loud.	The pipe is broken.	
	The tires are not aligned.	Adjust alignment.
 There is a burning smell.		Check and repair the clutch.

The battery is dead.	There is no coolant.	The lights don't work.	The gas is empty.
The clutch is overheating.	Replace the exhaust pipe.	The car pulls to one side.	The brakes make a noise.
	Balance the wheels.	Replace the oil filter.	