

LISTENING

PART 3: SHORT CONVERSATIONS (1=>15)

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

1. (32) Why is the woman calling?
(A) To make a dinner reservation
(B) To make a ticket change
(C) To plan a vacation
(D) To order merchandise
2. (33) Why does the man apologize?
(A) A line is very long.
(B) An event was canceled.
(C) A computer program is not working.
(D) A payment option is unavailable.
3. (34) What does the man remind the woman about?
(A) An increase price
(B) A meal voucher
(C) A refund policy
(D) Some free souvenirs
4. (35) What event will the speakers be attending later today?
(A) A film screening
(B) A conference
(C) A job fair
(D) A lunch
5. (36) Why does the man say, 'she has a van'?
(A) To suggest inquiring about a ride.
(B) To explain why a coworker was late
(C) To clarify that a coworker helped him move
(D) To express surprise at coworker's choice of vehicle
6. (37) What will the woman most likely do next?
(A) Make a phone call
(B) Request time off
(C) Reschedule an event
(D) Talk to another coworker
7. (38) Where do the speakers work?
(A) At a doctor's office
(B) At a grocery store
(C) At a restaurant
(D) At a shipping facility
8. (39) What does the woman say she is concerned about?
(A) A staff shortage
(B) Her work hours
(C) Fuel prices
(D) An inventory process
9. (40) What does the man suggest that the woman do?
(A) Hire a consultant
(B) Order extra equipment
(C) Take time to make a decision
(D) Complete a training program

10. (41) Why is the woman calling?
(A) Her ticket is lost. (C) Her taxi never arrived.
(B) Her luggage is missing. (D) Her train was canceled.
11. (42) What event is the woman planning to attend?
(A) A building inspection (C) A trade show
(B) An art exhibit opening (D) An awards ceremony
12. (43) What does the man give the woman as an apology?
(A) A better seat (C) Vouchers for future travel
(B) A full refund (D) A partial discount
13. (44) What is the purpose of the phone call?
(A) To advertise a special offer (C) To check on a customer's satisfaction
(B) To help a customer choose a product (D) To inform a customer of a price estimate
14. (45) What does the man say about replacing kitchen cabinets?
(A) His company does not do that type of work. (C) He guarantees his company will do a good job.
(B) He thinks it will be an expensive job. (D) His company is too busy to do the work.
15. (46) What will the man most likely do next?
(A) Discuss a new product with some workers (C) Check kitchen cabinet prices
(B) Send workers to the woman's house (D) Find a telephone number for the woman

PART4: SHORT TALKS (16=>30)

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

16. (71) What feature of a business does the speaker emphasize?
(A) The extended hours it is open (C) The affordable prices it offers
(B) The quality of its food (D) The style of its decor
17. (72) What can attendees do at the grand opening event?
(A) Watch some movies (C) Talk to an actor
(B) Go on a tour (D) Get a free gift
18. (73) What does the speaker advise event attendees to do?
(A) Purchase a membership (C) Arrive early
(B) Use public transportation (D) Order tickets in advance
19. (74) What does the listener want to do?
(A) Cancel a reservation (C) Change a room assignment
(B) Extend a hotel stay (D) Request shuttle service
20. (75) Why does the speaker say, 'those rooms are always booked far in advance'?
(A) To explain why a hotel is successful (C) To deny listener's request
(B) To indicate his disbelief (D) To express approval for a room design
21. (76) According to the speaker, what should the listener bring?
(A) Some swimwear (C) A copy of a key
(B) Some warm clothes (D) A credit card
22. (77) Where does the announcement take place?
(A) At a sports arena (C) At an art museum
(B) At a concert hall (D) At a movie theater
23. (78) Why does the speaker apologize?
(A) A presenter is late. (C) Some lights go out.
(B) A sound system is broken. (D) A construction project is noisy.
24. (79) What does the speaker offer the listeners?
(A) A promotional item (C) Free tickets
(B) A parking voucher (D) Discounted snacks
25. (80) Why will the speaker be traveling?
(A) To repair a product (C) To inspect a factory
(B) To attend a workshop (D) To perform in a concert
26. (81) Why is the speaker concerned
(A) A seating arrangement is wrong. (C) Her taxi driver is unable to find a hotel.
(B) A company credit card was not charged. (D) Some meal tickets were not sent.
27. (82) What does the speaker ask the listener to do?
(A) Send an email (C) Confirm a schedule
(B) Meet at an office (D) Look up an account number

28. (83) What is the purpose of the plan?
(A) To support local businesses
(B) To decrease traffic
(C) To reduce government spending
(D) To promote tourism
29. (84) Who does the speaker say will receive a discount?
(A) Commuters
(B) Senior citizens
(C) Students
(D) City officials
30. (85) What will happen after three months?
(A) A survey will be distributed.
(B) A new director will take over.
(C) A bus line will be added.
(D) A program evaluation will take place.

---THE END OF THE LISTENING TEST

