WORKBOOK Unit 3
Lesson 1 and 2

UNIT 3 Staying in Hotels

PREVIEW

1 **Look at the hotel bill. Then answer the questions.**

Mr. Philip Paul
11 Rue Ravignan
75013 Paris, France
CLUB ONE MEMBER # PP2139

ROOM 1631
ARRIVAL 09/14
DEPARTURE 09/16
TIME 15:52

NOVA HOTEL

DATE	REFERENCE	DESCRIPTION	AMOUNT
9/14	13:13	Local Call	Free (Club One member)
9/14	08:22	Overseas Call	48.54
9/14	3806	Internet access	Free (Club One member)
9/14	2765	Laundry	8.50
9/14		Room 1631	179.00
9/14	3806	Internet access	Free (Club One member)
9/14	2762	Room Service	18.92
9/15	2762	Room Service	18.92
9/15	09:32	Local Call	Free (Club One member)
9/15	428	Photocopies	Free (Club One member)
9/15	3806	Internet access	Free (Club One member)
9/15	758	Local Fax	Free (Club One member)
9/15		Room 1631	179.00
9/15	09642	Airport Shuttle	30.00
		BALANCE	589.73
		VAT 120%.	35.68
		TOTAL INCLUDING VAT	545.19

1. What date did Mr. Paul check in? _____
2. How much did he pay for phone calls, faxes, and Internet service? _____
3. How many nights did Mr. Paul stay at the hotel? _____
4. What is the total amount of the hotel bill? _____

2 **Check the hotel services that Mr. Paul used at the Nova Hotel, according to the hotel bill.**

3 **Which services are important to these hotel guests? Read what each person says and write the hotel service on the line.**

I like to have breakfast in my room before I get dressed for the day.
1. _____

I like to work out for an hour in the gym every day before breakfast.
2. _____

I have a very important meeting in the morning. I can't oversleep!
3. _____

I check e-mail and work on my laptop in the evening.
4. _____

I would rather swim for exercise than lift weights.
5. _____

I don't want to do laundry on my vacation!
6. _____

LESSON 1

4 **Put the conversation in order. Write the number on the line.**

__1__ Can I speak with Kevin Mercer, please? He's staying in room 376.
____ That's right.
____ Yes. Could you tell him Barbara called? Please ask him to call me back at 228-555-3156.
____ One moment, please . . . I'm sorry. There's no answer. Can I take a message?
____ Barbara at 228-555-3156?
____ Is that all?
__7__ Yes, that's it. Thank you very much.

5 **The fortune-teller is predicting the future. Read her predictions. Then rewrite the sentences using will.**

1. _____
2. _____
3. _____
4. _____
5. _____

6 **Rewrite the following future statements and questions using will.**

1. I'm going to call her later today. _____
2. She's going to stop at the front desk first. _____
3. My uncle is meeting my father at the airport. _____
4. What time does the tour group get back? _____
5. When are they going to make a reservation? _____
6. Where is your grandmother staying in Madrid? _____

7 **Read the phone conversation. Then complete the message sheet.**

A: Hello. I'd like to speak with Ms. Marina Santiago, please.
B: One moment, please. I'll ring Ms. Santiago's room . . . I'm sorry, but there's no answer. Would you like to call back later?
A: No, I'd like to leave a message. Please tell her that Anna Streed called. I'll be at 664-555-8723 until 5:00 today.
B: OK, Ms. Anna Street . . .
A: No, it's Streed, S-T-R-E-E-D—that's "D" as in "door."
B: OK, Ms. Streed. I'll make sure she gets the message.

To Marina Santiago
Date 9/14 Time 3:15 A.M. ☐ P.M. ☐
WHILE YOU WERE OUT
☐ Mr. / ☐ Mr. / ☐ Mrs. _____
Phone _____
Area code Number Extension
☐ telephoned ☐ please call
☐ returned your call ☐ will call back
Message: _____

LESSON 2

8 **Look at the sentences in the box. Write the correct sentence below each picture.**

If you book the hotel early, you will save money.
If you request rollaway beds, someone will bring them to your room.
If a guest is in a hurry, a taxi is faster than the shuttle.
If you book a suite, breakfast is free.

1. _____

2. _____

3. _____

4. _____

9 **Write factual if the conditional sentence expresses a fact. Write future if it expresses a future result.**

____ 1. If you check in early, you'll get the room you want.
____ 2. If a hotel room has wireless Internet, guests don't have to go to a business center to check e-mail.
____ 3. We will provide wake-up service in the morning if you request it.
____ 4. If you take something from the minibar, you'll have to pay extra.

10 **Find the errors and write the correct sentences.**

1. If you will hurry, you'll catch the shuttle. _____
2. If the fitness center is still open, I go swimming. _____
3. If there will not be rental cars at the airport, will you take a bus? _____
4. If I make my reservation early I'll get a cheaper room. _____

LIVEWORKSHEETS