

Ollie: Two days ago.

Pharmacist: Would I be able to see the bite?

Ollie: I've been bitten by an insect on my leg and it really hurts. Could you recommend something?

Pharmacist: I think the best course of action is to take this cream. You'll need to apply a small amount to the bite with your finger.

Pharmacist: Hello. How can I help you?

Pharmacist: About two or three times a day. It's really important that you wash your hands before and after you do it. Is that clear?

Ollie: Yes, it does. It's really sore.

Pharmacist: Is there anything you can't take?

Ollie: OK. How often do I use it?

Pharmacist: Any cream?

Ollie: No, I haven't.

Ollie: Yes, of course.

Pharmacist: It looks very red. Does it hurt when you touch it?

Pharmacist: Do you know if you are allergic to any medicine?

Ollie: Sorry, do you think you could repeat that last part?

Ollie: I'm afraid I didn't quite catch that.

Pharmacist: Of course. You must wash your hands before and after you apply the cream.

Pharmacist: Can you tell me when this happened?

Ollie: No, I don't think so.

Pharmacist: Have you put anything on it yet?

Ollie: What do you mean by that?

Ollie: OK, I understand. Thank you.

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