

A. Listen to the dialogue and fill in the blanks.



Man: Good afternoon, Stanton 1. _____. Paul speaking. How can I help you?

Woman: Good afternoon. I have one of your computers, but it isn't 2. _____.

Man: OK, madam. Can I ask you what 3. _____ it is?

Woman: Errr, I'm not sure.

Man: That's fine. If you could look on the 4. _____ of the computer, it is written there.

Woman: Let me see. It's an SI-646-3. I can't connect it to the Internet.

Man: Do you have 5. _____ Internet?

Woman: Yes, but I can't use it with this computer. This is so annoying.

Man: I understand, madam. Could you tell me if there is a 6. _____ light above the keyboard?

Woman: No, there isn't. There is a light, but it's off.

Man: OK, that's great. Next to the light, there is a small button. Can you press it for me?

Woman: Sure ... Hey, that's amazing! The computer has 7. _____ the Internet!
Thank you.

Man: Not at all, 8. _____. I was glad to help.

พิมพ์ตัวเลขคำตอบให้ตรงกับคำศัพท์ที่ได้ยิน

- | | | | |
|-------------------------------------|--------------------------------|---------------------------------|-----------------------------------|
| ☐ Industries | ☐ madam | ☐ model | ☐ wireless |
| ☐ working | ☐ blue | ☐ bottom | ☐ found |

อ่านคำถาม พิมพ์ T สำหรับคำตอบที่ถูก พิมพ์ F สำหรับคำตอบที่ผิด

1. Paul works as a computer salesman.
2. The woman is having problem saving a document.
3. The woman is unable to connect to the Internet.
4. The light on the woman's keyboard isn't turned on.
5. Paul is unable to solve the woman's problem.