

MAKING AN APPOINTMENT

Practice the dialogue.

Receptionist : Thank you for calling Happy Dental Clinic. Jane _____.
How can I help you?

Patient : Hi, Jane. This is Alex More calling. I have a sore eye. I was hoping Dr. Phil would have some time to see me tomorrow. Will he be _____?

Receptionist : I'm _____ he's booked this week. I can put you in for 2 PM next Tuesday. How does that sound?

Patient : That would be great.

Receptionist : Okay great. _____ calling. I'll see you on Tuesday then.

