✈️ Flight attendant course- Meal and beverage (Basic Level)

🔍 Instructions: Choose the correct option of the answers below.

FA: What would you like to drink, sir? There's soda, sparkling water, still water, juice, beer and wine.

PAX:

FA: We´ll offer the hot drink service in a few minutes.

FA: Would you prefer a cup of tea or coffee?

PAX:

FA: Would you prefer beef or pasta?

PAX:

FA: Mmm… I'm afraid we've run out of pasta. I can offer beef, sir.

PAX:

1- A coffee with two packets of sweetener, please. And a Coke with ice

2- A cup of tea, please.

3- That's fine with me, lady. Thanks.

4- Pasta, please.

✈️PASSENGER PROBLEMS

- PAX: I'm cold!
  FA:

- I can't open the bin
  FA:

LIVEWORKSHEETS

- PAX: Let me help you/ I'll help you
  FA:

- The pax stands up during turbulence.
  FA:

- PAX: Where's the toilet?
  FA:

- PAX: I'm thirsty!
  FA:

- PAX: I'm very hungry!
  FA:

- PAX: I'm sick.
  FA:

A- The toilet is at the front/back of the cabin
B- Oh! I'll bring you a blanket.
C- I'll bring you a glass of water.
D- Let me help you/ I'll help you.
E- I'll bring you a sickness bag.
F- Go back to your seat now.
G- Would you like a snack?



LIVEWORKSHEETS