

2 Complete the email with words in the box.

action deadline forced introduce manage
opposition results rush situation standard
task volunteered

Dear Graham,

Thank you for sending through your report. I appreciate that you have sent it before the ¹ _____ of the 30th July. However, in my opinion, you have written the report in a ² _____. As a result, I think it is not of the required high ³ _____ that we were expecting. As you know, this was a very important report and as you ⁴ _____ for the ⁵ _____, I thought that you could ⁶ _____ to do it. I can see now that you couldn't. This now puts me in a very difficult ⁷ _____ as I must present this report in an important meeting on Monday. As you know, the idea in this report has already attracted a lot of ⁸ _____ from various managers, so it is very important that we are clear about how we are going to ⁹ _____ the new plan. I don't think you have explained the process at all well. You also haven't mentioned the ¹⁰ _____ that we expect to happen. I will have to think about what ¹¹ _____ to take about this and I will need to talk to your manager. I am now ¹² _____ to work on this report myself this weekend.

Keiran

3 Find and correct five mistakes in sentences 1–8.

have

- 1 We should ~~finished~~ this last week.
- 2 We probably should have extend the deadline.
- 3 We should haven't make William the team leader.
- 4 We should have heard from Helena by now.
- 5 We shouldn't have set such high standards.
- 6 We should have managed the project better.
- 7 She shouldn't have get such a bad grade.
- 8 They shouldn't had forced us to change the design.

4 Complete the conversations with the correct form of the verbs in the boxes and *should have* or *shouldn't have*.

guess lie tell

- A: I'm sorry, I probably ¹ should have told you earlier that I was applying for a new job.
- B: Yes, you really ² _____ and pretended to be sick when you went for the interview. As you looked fine the day before and the day after, I suppose I ³ _____ that you hadn't been ill.

ask do ignore realise talk

- A: So, the video showed a team leader ignoring a problem between two members of her team. What do you think she ⁴ _____ differently?
- B: I think she probably ⁵ _____ them to come into her office to talk about it.
- C: I disagree! I think first she ⁶ _____ to them independently, to find out more about the problem.
- B: Well, we agree that she ⁷ _____ it.
- C: Absolutely! She ⁸ _____ that that was only going to make the problem worse.

