



## UNIT 1

## Exercises

1. Choose a word from the box to match each picture below.



notepad

floor chart

caller

date

window table

reservation record

waiter

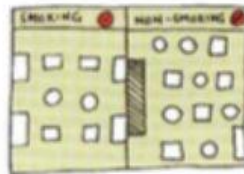
non-smoking sign



waiter



MONDAY  
7<sup>th</sup> APRIL 2008



2. Fred asked the caller for the details of the reservation. What information did Fred ask for?

date of reservation

3. Match the words in column A with their meanings in column B.

A

1. assist ..... [ e ]
2. reserve ..... [ ]
3. a group ..... [ ]
4. a request ..... [ ]
5. fully booked ..... [ ]
6. apologize ..... [ ]
7. accept ..... [ ]
8. identify yourself ..... [ ]

B

- a. give your name
- b. no more seats/tables
- c. say sorry
- d. say yes to an offer
- e. help
- f. book
- g. a party

h. something a person asks for