

Understanding the Bank Teller Questions

Instructions: Drag the Customer's answers to match the Bank Teller's questions.

1. Bank Teller: How can I help you?

Customer: _____

2. Bank Teller: What is your name? Do you have any ID?

Customer: _____

3. Bank Teller: How do you spell that?

Customer: _____

4. Bank Teller: What is your address?

Customer: _____

5. What is your phone number?

Customer: _____

6. Bank Teller: When did you notice that your card was missing?

Customer: _____

7. Bank Teller: What was the last purchase you made with your card?

Customer: _____

8. Bank Teller: Can I help you with anything else?

Customer: _____

My address is 678 Iron Gate Street.

M-A-H-M-O-U-D L-A-J-A-N-I

My phone number is 555-462-0987.

I lost my credit card.

I bought gas for my car.

No thank you. That is all.

I'm Mahmoud Lajani. Here's my driver's license.

Yesterday.