

## PRACTICE TEST

## Unit 3

## PART 1 USE OF ENGLISH (30 POINTS)



Choose the option that best completes the sentences.

1. The company owns a well-known \_\_\_\_\_ of clothes.  
A. style                      B. brand                      C. item                      D. product
2. The sales assistants here are very helpful, so I'm satisfied with their customer \_\_\_\_\_.  
A. store                      B. service                      C. mall                      D. advice
3. We should buy \_\_\_\_\_ electronic devices as they last longer.  
A. cool                      B. cheap                      C. quality                      D. careful
4. It's \_\_\_\_\_ crowded at these stores than at shopping centers.  
A. much                      B. most                      C. least                      D. less
5. My laptop has \_\_\_\_\_ and its screen is now frozen.  
A. edited                      B. stopped                      C. clicked                      D. crashed
6. This oven comes with a one-year \_\_\_\_\_. Bring it back to the store if there is any issue during that time.  
A. receipt                      B. warranty                      C. sale                      D. note
7. This PC may slow \_\_\_\_\_ if you use it for too long.  
A. up                      B. off                      C. down                      D. under
8. Please \_\_\_\_\_ us by email for further details of the products.  
A. contact                      B. speak                      C. deliver                      D. provide
9. \_\_\_\_\_ happens when the company keeps your money but doesn't send you what you order.  
A. Delivery                      B. Complaint                      C. Problem                      D. Fraud
10. I prefer to buy things in \_\_\_\_\_ stores as used clothes are usually cheaper.  
A. local                      B. internet                      C. thrift                      D. mall
11. Could you please give me some advice \_\_\_\_\_ which phone to buy?  
A. in                      B. on                      C. of                      D. toward
12. In your email, you should say what you want the store \_\_\_\_\_.  
A. to do                      B. to doing                      C. doing                      D. do
13. One of my \_\_\_\_\_ for shoppers is to read the reviews before buying anything.  
A. surveys                      B. habits                      C. tips                      D. advices
14. I tried \_\_\_\_\_ the hotline, but no one answered the phone.  
A. calling                      B. to calling                      C. to be called                      D. call
15. One problem we often have with online shopping is that the \_\_\_\_\_ may damage the items.  
A. Internet                      B. shippers                      C. website                      D. model
16. The manager apologized and offered to repair our TV \_\_\_\_\_ free.  
A. for                      B. at                      C. on                      D. off
17. There has been enough \_\_\_\_\_ thrown away every day, so we should reuse things whenever we can.  
A. material                      B. cloth                      C. trash                      D. snack
18. Our newspaper interviewed some teenagers about their favorite items of clothing.  
Read \_\_\_\_\_ to find out what they said.  
A. under                      B. back                      C. on                      D. beyond

19. These shoes \_\_\_\_\_ cost over 700,000 VND, but Hue got them for only 500,000!  
A. hardly                      B. never                      C. normally                      D. rarely
20. The customer says she bought the skirt \_\_\_\_\_ December 21<sup>st</sup>.  
A. on                      B. in                      C. at                      D. since
21. Naomi: \_\_\_\_\_ Chloe: A smartphone. I had to borrow some money from my parents to buy it.  
A. Could I ask you some questions about your phone?  
B. Why do you buy your smartphone?  
C. What's the problem with your phone?  
D. What's the most expensive thing you have ever bought?
22. Sales Assistant: \_\_\_\_\_ Customer: Sure, it's Leslie. That's L-E-S-L-I-E.  
A. Do you have a receipt with your name on it?      C. Can I take your name, please?  
B. Can we call you later?                      D. Which brand do you want?
23. Pick the word which is **closest** in meaning to the underlined word in the following sentence:  
Hanh's printer has stopped working. She asked her husband to fix it.  
A. service                      B. repair                      C. complain                      D. break
24. Pick the word which is **closest** in meaning to the underlined word in the following sentence:  
Teens often love wearing unique clothes; they don't want to look the same as other people.  
A. unusual                      B. unfashionable                      C. common                      D. popular
25. Pick the word which is **opposite** in meaning to the underlined word in the following sentence:  
The assistants in this store were friendly and helpful.  
A. cold                      B. friendless                      C. slow                      D. polite
26. Pick the word which is **opposite** in meaning to the underlined word in the following sentence:  
A complaint email should use formal language.  
A. inconvenient                      B. low-quality                      C. casual                      D. nice
27. Pick the word whose underlined part is pronounced differently from that of the others:  
A. excellent                      B. decide                      C. local                      D. service
28. Pick the word whose underlined part is pronounced differently from that of the others:  
A. clothes                      B. choices                      C. styles                      D. stores
29. Pick the noun whose stress pattern is different from that of the others:  
A. sneaker                      B. bookstore                      C. commerce                      D. advice
30. Pick the adjective whose stress pattern is different from that of the others:  
A. unique                      B. ready                      C. friendly                      D. comic

**PART 2 WORD FORMS (10 POINTS)**


Write the correct form of the given words.

31. Mrs. Hà loves going to the nearby market because of its \_\_\_\_\_ (CONVENIENT)
32. Many customers complain about getting \_\_\_\_\_ from the Internet. (CONNECT)
33. Is this skirt \_\_\_\_\_ enough to wear in summer? (COMFORT)
34. We should pay close \_\_\_\_\_ to the materials the brands use. (ATTEND)
35. Ben has \_\_\_\_\_ supported the local stores for years. (FAITH)

### B. Choose the options that best complete the passage.

Some people don't like going shopping (46) \_\_\_\_\_ they think it is time-consuming. As e- (47) \_\_\_\_\_ becomes more and more popular, many people choose to buy things online instead.



Online shopping is very convenient; you only need to (48) \_\_\_\_\_ your device to the Internet. You can sit in your armchair at home and order all the items that you want. Then, they will be (49) \_\_\_\_\_ to your doorstep. In Vietnam, there are several big online shopping apps (50) \_\_\_\_\_ as Shopee, Tiki, and Lazada. They offer competitive prices, so some products might be cheaper online than (51) \_\_\_\_\_. What are the disadvantages of online shopping? You cannot (52) \_\_\_\_\_ out the items and may get disappointed with the ones you receive. Also, don't buy things only because they are (53) \_\_\_\_\_ sale. You might not use those things at all. Check if the products are still (54) \_\_\_\_\_ warranty. To avoid (55) \_\_\_\_\_ and not getting the right products, take a look at the reviews.

- |                      |                 |                |               |
|----------------------|-----------------|----------------|---------------|
| 46. A. because       | B. so           | C. now that    | D. though     |
| 47. A. trade         | B. commerce     | C. web         | D. Internet   |
| 48. A. connect       | B. contact      | C. call        | D. join       |
| 49. A. received      | B. placed       | C. delivered   | D. downloaded |
| 50. A. much          | B. same         | C. well        | D. such       |
| 51. A. in-store      | B. off-Internet | C. out-of-town | D. in-app     |
| 52. A. buy           | B. work         | C. use         | D. try        |
| 53. A. into          | B. on           | C. off         | D. for        |
| 54. A. in            | B. against      | C. under       | D. on         |
| 55. A. disconnection | B. fraud        | C. restarting  | D. slowness   |

**C. Fill in each blank with ONE suitable word.**

Dear Sir or Madam,  
 Last Saturday, January 22<sup>nd</sup>, I bought a tablet from your store, and it has some problems.  
 The tablet works slowly (56) \_\_\_\_\_ I watch movies. It also stops working if I  
 use it for (57) \_\_\_\_\_ than one hour. I  
 am very disappointed because I spent a lot of  
 money (58) \_\_\_\_\_ this tablet.  
 I (59) \_\_\_\_\_ like your store to replace  
 it. I look (60) \_\_\_\_\_ to your reply.  
 Yours faithfully,  
 Judy Brown



**WRITING** **WRITING** **WRITING**

**Unscramble the sentences.**

- 66. will / let / the product / know / We / you / when / is ready.  
 • .....
- 67. the / is / Khanh / student / in / most / this / intelligent / class.  
 • .....
- 68. Nick / to copy / but my laptop / the folders / tried / disconnected. / to his computer,  
 • .....
- 69. ordered / hasn't arrived. / My sister / it / a calculator / last month, / but  
 • .....
- 70. in my neighborhood / and styles / have / at the mall. / than / more / brands / The stores / the ones  
 • .....