PASSAGE 62

Tra ID Đề [5992] - Tra ID Video [5993]

One key to getting along well with people is to know when and how to say you are sorry. Sometimes little comments or actions can hurt others. However, we failed to see how our actions make others feel. In most cases, if someone is hurt by something you do or say, it is much better to apologize right away. That solves the small problem and keeps it from getting bigger.

It is not easy to apologize. Many of us are ashamed or have too much pride. Sometimes we do not know how to do it. Here are some tips that may make it easier to say you are sorry:

- Take responsibility. The first step in apologizing is to admit that you have done something wrong and take responsibility for your action.
- Explain. It is important to let the person you hurt know that you didn't mean to do harm. At the same time, you must **show** that you take your mistake seriously.
- Show your regret. Say that you are sorry or ashamed: I'm sorry. I am ashamed of myself.
- Repair the damage. If you damaged someone's property, offer to fix it. If the damage is not so obvious, ask: what can I do to make it up to you? There may be nothing you can do but the offer must be sincere. Another way to repair the damage is to send a note or a small gift. Apologizing doesn't mean that who "won" or who "lost". It is a good way to keep a strong friendship.

Question 1: What is the main idea of the passage?

A. Getting information about when to repair the damage

B. Taking responsibility when you make a mistake

C. Giving advice on when and how to apologize

D. Showing regrets when you make a mistake

Question 2: The word "**it**" in paragraph 1 refers to _____.

A. the apology B. someone's mistake

C. someone's property D. the small problem

Question 3: Which of the following statements is NOT true?

A. An apology sometimes makes you feel difficult to say.

B. Some people just do not know how to apologize.

C. We all know how to apologize but we don't want to do.

D. Some people have too much pride in apologizing.

Question 4: What should you do when you do something that has hurt someone?

A. You should show that you take your mistake seriously.

B. Yon should not admit that it is your mistake.

C. You should let him or her know that you meant to do harm.

D. You should not assume responsibility for what you have done.

Question 5: The word "**show**" in paragraph 4 is closest in meaning to "make something _____".

A. clear B. boring C. easy D. bad

LIVEWORKSHEETS