

EXTRA PRACTICE

I am Norman. I normally (1) _____ at seven o' clock, but this week (2) _____ to work early because it's a busy period. I usually (3) _____ at work by nine and I check emails. Today, (4) _____ on reports on our website because these tell me how many people (5) _____ our websites. For example, we (6) _____ about six million visitors per month and this number (7) _____.

Our customer promise

- 1 Best price
- 2 Most comprehensive
- 3 Clear & impartial
- 4 Trustworthy
- 5 Supportive

Simon Nixon, Founder

The slide features a blue circular logo on the left with the text 'Our Customer Promise'. To the right of the list is a photograph of Simon Nixon, the founder, sitting at a table with his hands clasped. In the background of the photo, two pears are visible on a shelf.