

Name: \_\_\_\_\_

Class: \_\_\_\_\_

## EXAM SKILLS

**16**

Listen and answer questions 1–9.

  
05**Questions 1–6***Complete the notes below.**Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.*

Name: Mr **1** \_\_\_\_\_  
Current address: 4 West Cottages, Humblington, Devon, **2** \_\_\_\_\_  
Destination address: 8b Greenend Road, E19 4RR  
Date of move: 30 August  
Time booked: **3** \_\_\_\_\_  
Value of insurance cover: **4** £ \_\_\_\_\_  
Total cost for service: around £2,000  
Telephone number: (07238) **5** \_\_\_\_\_  
Website: www. **6** \_\_\_\_\_ .co.uk

**Questions 7–9***Choose the correct letter, A, B or C.*

- 7 The removals package that the man chooses is  
A Premium.  
B Silver.  
C Economy.
- 8 The woman believes that the best thing about We-Move-U is that they  
A cost less than people expect.  
B are very efficient.  
C provide excellent service to their clients.
- 9 After the man makes a booking, there will be  
A no more charges.  
B a 10% charge when the move is completed.  
C a charge if the man changes the day of his move.