

How to ...

get help in shops

2 A  **4.08** | Listen to someone shopping. Tick the shops he visits.

bookshop department store
electronics shop shoe shop

B  **4.08** | Listen again. Number the things in the order you hear about them.

- a The men's clothes department is on the third floor.
- b The book costs £25.
- c Ben tries on the shirt.
- d Ben wants a receipt.
- e Ben pays by phone.
- f Ben wants to buy a book on Thai cooking.
- g The book costs £10.
- h Ben doesn't like the green shirt.



PRONUNCIATION

3 A  **4.09** | linking | Listen to the phrases. Add links between the words that you hear.

- 1 Can I pay by phone? 3 How much is it?
- 2 Can I try it on? 4 Could I have a receipt?

B  **4.09** | Listen again and repeat.

SPEAKING

4 A Complete the conversation with one word in each gap.

- A: Excuse me, can you ¹ _____ me?
B: Yes, of course.
A: Do you ² _____ laptop chargers? For this laptop?
B: Let me see ... yes, we do. Here you are.
A: Great, thanks. ³ _____ much is it?
B: This one is thirty pounds.
A: Good, I'll ⁴ _____ it. Can I pay ⁵ _____ phone?
B: Yes, that's fine.
A: Could I ⁶ _____ a receipt?
B: Sure. Here you are.
A: Thanks.

B  **4.10** | Listen and check.

C  **4.11** | You are A in the conversation in Ex 4A. Listen and speak after the beep. Record the conversation if you can.

D Listen to your recording and compare it to the model in Ex 4B.