

1 Put the sentences in the dialogues in the correct order.



- 1 a ☐ Are you sure?
 b ☐ It's OK.
 c ☒ Oh no! I'm so sorry!
 d ☐ Yes, I'm fine.



- 2 a ☐ Oh, my mistake. Here you are.
 b ☐ Thanks.
 c ☐ Hey! That's my book!
 d ☐ Sorry about that!



- 3 a ☐ That's alright. I'm fine.
 b ☐ Yes, no problem.
 c ☐ Oops! Sorry!
 d ☐ Are you sure?

2 Read the dialogues. Circle the correct answer.

1 A: I'm sorry.

B: _____

- a ☒ That's all right.
 b ☐ I'm fine.

4 A: I'm fine.

B: _____

- a ☐ Are you sure?
 b ☐ That's all right.

2 A: Sorry about that!

B: _____

- a ☐ No problem.
 b ☐ Are you sure?

5 A: Where's my book?

B: _____

- a ☐ Sorry, my mistake.
 b ☐ Sorry, I've got it.

3 A: Are you OK?

B: _____

- a ☐ No problem.
 b ☐ Yes, I'm fine.

3 Complete the dialogues with one word in each gap.

1 A: I can't find my book!

B: I've got it! ¹ Sorry about that.

A: ² _____ all right.

2 A: Oops! I'm so ³ _____ !

B: It's OK.

A: Are you ⁴ _____ ?

B: Yes, I'm ⁵ _____ .

3 A: These aren't my keys.

B: Sorry, my ⁶ _____ . Here you are.

A: No ⁷ _____ .