

PARTE 6

RESPONDA LAS PREGUNTAS 1 A 5 DE ACUERDO CON EL SIGUIENTE TEXTO

Lea el texto y responda las preguntas.

En las preguntas 1 a 5, marque A, B, C o D en su hoja de respuesta.

**Swift Pizza and Sandwich House**

Today we have the pleasure of showing you the best letter written by our customer Mark. He wins £25 for writing about us this week. He is so happy with the orders at Swift Pizza and Sandwich House that he wants to declare a holiday to celebrate his experience here: "Happy burgerday and Merry Sandwichmas to everyone!" he wrote.

*Wednesday May 18, 2011.*

*One typical day I was too tired after working all day long to cook for myself, and I was very hungry. I really wanted something to eat, so I decided to find a burger.*

*I ordered a half-pound burger and a lamb and chicken sandwich. I also had some special requests about extra cheese and vegetables.*

*Food arrived very fast (less than twenty minutes) and was hot and fresh. The burger was delicious, and left me wanting more - fortunately I had the sandwich left. It felt as if it was cut just a minute before I opened it - juicy, fresh, and great.*

*Every single special request I made was completely satisfied, 100%!*

*And the best thing was that all of the above and some drinks cost me ONLY 10 dollars! If that doesn't say value for money, I don't know what it does.*

*It certainly feels great to find new excellent food delivery companies for whenever you don't feel like cooking yourself. I recently had a sad experience with my usual take away restaurant, so I decided to change to something else - and on my first try I got what I wanted!*  
*Order now from Swift Pizza and Sandwich House.*

*Mark*

**QUESTIONS**

1. Why did Mark decide to try a different takeaway restaurant?

- A) Because he had a bad experience with his usual restaurant.
- B) Because he wanted to try a new dish.
- C) Because the delivery took too long.
- D) Because he was not hungry.

2. What does the phrase "Happy burgerday and Merry Sandwichmas to everyone!" suggest about Mark's feelings?

- A) He is jokingly expressing how much he enjoyed his food.
- B) He is promoting the restaurant's special holiday.
- C) He is inviting people to a celebration.
- D) He is complaining about the restaurant.

3. What does Mark mean when he says, "Every single special request I made was completely satisfied, 100%!?"

- A) The restaurant followed his instructions perfectly.
- B) He was not happy with the food.
- C) The food was too expensive.
- D) The restaurant ignored his requests.

4. Why does the company include Mark's letter in their advertisement?

- A) To encourage customers to try their food by showing a positive review.
- B) To inform customers about a new menu.
- C) To warn people about other restaurants.
- D) To give details about their pricing policy.

5. What would have likely happened if Mark's food had taken too long to arrive?

- A) He might not have written a positive review.
- B) He would have ordered more food.
- C) He would have gone to another restaurant.
- D) He would have recommended the place anyway.