

UNIT 4 ON THE PHONE TEST 8



1



Which of the following statements does NOT match any of the photos above?

- A I use my mobile phone to have fun
- B I find my way in traffic via my mobile phone
- C I usually meet up with my friends and talk face to face
- D I send text messages to my friends.



2

I bought a new laptop, but it isn't working.

I would like to see my dentist tomorrow

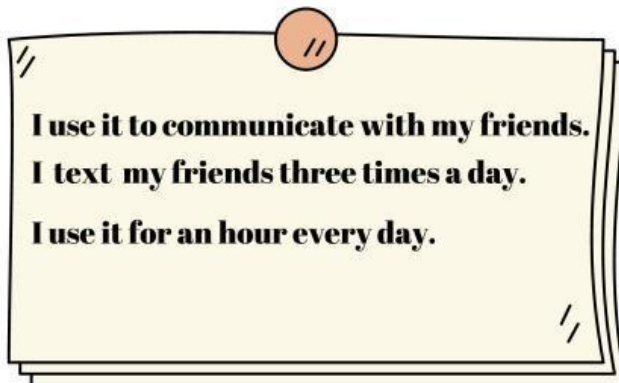
I need to fly to Rome on the 15 May

According to the speech bubbles they do NOT phone the call center to _____

- A book a flight ticket.
- B shop online
- C make a complaint
- D make an appointment



3 Mrs. Brain asked her students some questions and here are the answers of the students:



Which of the following questions does NOT match any of the answers above ?

- A How long do you use your mobile phone ?
- B What do you use your mobile phone for ?
- C Where do you use your mobile phone ?
- D How often do you use your mobile phone ?

4

Hi, Jenny,
Tom phoned and said he was sorry for not attending to your party because he had an important meeting then
Dad

According to the memo which of the following is CORRECT?

- A Jenny can't join Tom's party.
- B Tom invited Jenny to his party.
- C Tom can't join Jenny's party because he has a meeting.
- D The note is from Jenny to her dad.

5

- | | |
|----------------|------------|
| 1. put through | a. wait |
| 2. engaged | b. busy |
| 3. hang on | c. call |
| 4. phone | d. connect |

Which of the following is the CORRECT matching?

- A 1-a, 2-b, 3-c, 4-d
- B 1-d, 2-b, 3-a, 4-c
- C 1-d, 2-b, 3-c, 4-a
- D 1-d, 2-c, 3-a, 4-b

6

 Can I speak to Alex, please?

Jane

 _____

Alex

 Is Alex there?

Jane

Which of the following can complete the conversation?

- A Say it again please?
- B Sorry, but he isn't available
- C I'm afraid he has gone out.
- D Sorry, but he is busy now.

7



I am fond of buying new things via my mobile phone



I am crazy about sharing my photos online



I am interested in learning foreign languages

Which of the following applications IS NOT suitable for the girls above ?

A



B



C



D



8



I bought a new TV online but the delivery didn't reach me. I called the call center _____

Which of the following can COMPLETE the speech bubble ?

Mark

A to make a complaint

B make an appointment

C book a flight ticket

D to order some food

9



This is Andrew. He is a student but he spends most of his time on his mobile phone because he is an addict. He watches game videos, chats with his friends, plays games online. He also buys something online and orders foods online

What is the text mainly about ?

A Andrew's daily routine

B What Andrew does with his mobile phone

C What Andrew thinks about mobile phones

D Pros and cons of mobile phones

10



Andy

I think technology is important and makes things easier, but I prefer meeting up with my friends and seeing them in person.

Which of the following ways of communication does Andy talk about?

A making a phone call

B sending letters

C sending smoke signals

D talking face to face