

SECTION 2 Questions 11–20

Questions 11–14

Choose the correct letter, **A**, **B** or **C**.

Talk to new kitchen assistants

- 11 According to the manager, what do most people like about the job of kitchen assistant?
- A** the variety of work
 - B** the friendly atmosphere
 - C** the opportunities for promotion
- 12 The manager is concerned about some of the new staff's
- A** jewellery.
 - B** hair styles.
 - C** shoes.
- 13 The manager says that the day is likely to be busy for kitchen staff because
- A** it is a public holiday.
 - B** the head chef is absent.
 - C** the restaurant is almost fully booked.
- 14 Only kitchen staff who are 18 or older are allowed to use
- A** the waste disposal unit.
 - B** the electric mixer.
 - C** the meat slicer.

Questions 15 and 16

Choose **TWO** letters, **A–E**.

According to the manager, which **TWO** things can make the job of kitchen assistant stressful?

- A** They have to follow orders immediately.
- B** The kitchen gets very hot.
- C** They may not be able to take a break.
- D** They have to do overtime.
- E** The work is physically demanding.

Questions 17–20

What is the responsibility of each of the following restaurant staff?

Choose **FOUR** answers from the box and write the correct letter, **A–F**, next to Questions 17–20.

Responsibilities

- A** training courses
- B** food stocks
- C** first aid
- D** breakages
- E** staff discounts
- F** timetables

Restaurant staff

- 17 Joy Parkins
- 18 David Field
- 19 Dexter Wills
- 20 Mike Smith