

Vocabulary

Communication and body language

- 1 ● **WORD FRIENDS** Look at the pictures and complete the phrases with the verbs below.

fold lower make nod point raise
shrug stand



1 nod your head



2 _____ an eyebrow



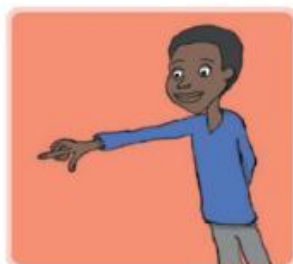
3 _____ your shoulders



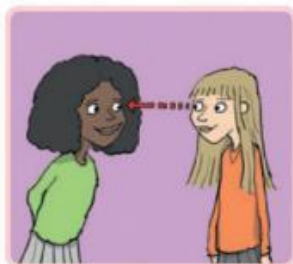
4 _____ your arms



5 _____ up straight



6 _____ your finger



7 _____ eye contact



8 _____ your voice

- 2 ● Choose the correct option.

- 1 I speak quite good French, but I find it difficult to follow / watch a conversation in a big group.
- 2 It's important to watch / look someone in the eye when you're talking to them.
- 3 Stop staring out of the window and give / pay attention. This is important.
- 4 Please don't raise / up your voice. The baby's sleeping.
- 5 I know you don't think it's a good idea, but try to make / have an open mind about this.
- 6 I tried to speak to her, but she just closed / folded her arms and looked the other way.

- 3 ● Complete the sentences with one word in each gap.

- 1 James, you're shaking your head. Do you disagree?
- 2 _____ me in the eye and tell me it wasn't you who said those things about me.
- 3 Always make eye _____ with the customer. It shows you are interested in them.
- 4 Lisa could tell I was surprised because I raised an _____.
- 5 Can you lower your _____, please? This is a library.
- 6 My sister sometimes finds it difficult to concentrate and pay _____ in class.
- 7 Please don't _____ your shoulders. Say, 'I don't know.'
- 8 In my culture, it's rude to _____ your finger at people.

4 ● Complete the sentences with the noun form of the verbs in brackets.

- 1 People from different cultures use different forms of non-verbal communication (communicate).
- 2 Fiona sometimes finds it difficult to read people's facial _____ (express).
- 3 We had an interesting _____ (discuss) in class today about different cultures.
- 4 For homework, I want you to write a _____ (describe) of your last holiday.
- 5 I use a great app to help me with my _____ (pronounce) of new words in English.
- 6 Check in the dictionary for the correct _____ (define) of this word.
- 7 What shall we get Janine for her birthday? Do you have any _____ (suggest)?
- 8 Do you have any _____ (explain) for the way you behaved?
- 9 This book has lots of useful _____ (inform) about how to communicate.

5 ●●● Read the text and choose the correct answer.

- | | |
|-----------------|-----------------|
| 1 a communicate | b communication |
| c discuss | d discussion |
| 2 a speak | b pronounce |
| c pronunciation | d repetition |
| 3 a information | b descriptions |
| c definitions | d expressions |
| 4 a mouth | b eye |
| c face | d head |
| 5 a nodding | b raising |
| c pointing | d moving |
| 6 a head | b gestures |
| c body | d voice |
| 7 a suggest | b suggestion |
| c definition | d define |
| 8 a shake | b lower |
| c shrug | d bow |
| 9 a point | b shake |
| c shrug | d lower |
| 10 a body | b hand |
| c head | d finger |

Getting by in a foreign country

When I travel to another country, I always try to learn the language so I can ¹ _____ with local people. I don't just study words and grammar but ² _____ too, so people can understand me. However, this isn't always possible, especially if you're just going somewhere for a short holiday. It's amazing how much you can express with gestures and facial ³ _____.

Looking somebody in the ⁴ _____ and ⁵ _____ your head is important because it shows you're paying attention to what they say. If you don't understand someone, stay calm and don't raise your ⁶ _____. There are better ways to show you don't understand. One ⁷ _____ is to simply ⁸ _____ your shoulders in a friendly way and smile.

Be careful with some gestures, though, as they can mean different things around the world. If you ⁹ _____ your head in Bulgaria, it actually means 'yes'. And in some countries, it's rude to point a ¹⁰ _____ at anything, especially other people.

