Functional language

Ask for information politely

1 Choose the correct alternatives.

1 A: Could you tell me the where the bread is?
B: Yes, *of/if* course. It's at the back of the store.
2 A: Do you *think/know* if I can use my credit card in that shop?
B: Yes, I think you can.
3 A: Do you know what the time is?
B: I'm sorry, *I'm not/I don't*.
4 A: *Do/Could* you tell me where the nearest bank is?
B: Yes, of course. Take a left and go straight on.
5 A: Do you know if I can take the bus with this ticket?
B: *I'm not/I don't* sure. You'll have to ask the driver.
6 A: Excuse me. *Could/Do* you tell me if the ticket is cheaper for students?
B: Sure. Students get ten percent off the entrance price.
7 A: Do you *tell me/know* where I can buy a train ticket?
B: Sure. You can buy a ticket over there.
8 A: Could you tell me the wifi code?
B: *I'm afraid/sure* I can't help you with that. I don't know it.

2 Cross out one extra word in sentences 1–8.

A: Hi there. Thanks for stopping. [1]Do you know ~~how~~ the way to Hotel Marazion?
B: [2]Yes, of a course, get in.
A: Thanks. [3]Could you tell me if how much this journey will cost?
B: [4]I'm afraid no I can't. It depends on the traffic.
A: Oh ... OK. [5]Do you know how much long it might take to get there?
B: [6]I'm not of sure. It shouldn't take more than 30 minutes.
A: And [7]do you know what if there is a supermarket near the hotel?
B: [8]I'm sorry. I am don't. But you can ask at the hotel when you arrive.

3 Rewrite the questions so they are more polite.

1 Where is the ticket office?
Do ___*you know where the ticket office*___ is?
2 How much is a return ticket?
Could _____ costs?
3 Is there a toilet on the train?
Do _____ train?
4 What time does the next train leave?
Could _____ leaves?
5 Is there a bank near here?
Do _____ here?
6 How long does the journey take?
Do _____ takes?

Listening

1 9.01 **Listen to the first part of a radio interview. Choose the correct alternatives.**

1 Janet *is/isn't* paid to watch films.
2 Janet *gives companies advice/sells companies films*.
3 Live TV has become *more/less* popular.

2 9.02 **Listen to the second part of the interview. Are the sentences true (T) or false (F)?**

1 Janet watches TV programmes on TV channels. ___
2 Thirty percent of adults under 40 don't watch any traditional TV. ___
3 Young people don't like TV programmes. ___
4 Young people use apps to watch TV programmes. ___
5 Lots of young people still go to the cinema. ___
6 You can watch online TV when you want. ___
7 Companies don't want to pay for adverts on TV anymore. ___
8 TV companies aren't worried. ___

3 Listen to the second part again. Choose the correct option, a or b.

1 Older people's TV habits ...
a have changed. b haven't changed.
2 Young people don't like watching ...
a TV programmes. b live TV.
3 Many young people prefer to watch films ...
a at home. b at the cinema.
4 Young people stopped renting DVDs because ...
a it took too much time.
b they didn't want to see them.
5 If young people don't watch live TV ...
a they don't see adverts.
b they don't pay for adverts.
6 Jane thinks companies should ...
a buy apps. b buy advertisements in apps.

LIVEWORKSHEETS