

# LISTENING 9 HW

Exercise 1: Listen the audio and fill in the blanks:



## SELF-DRIVE TOURS IN THE USA

TRAVEL AGENT: Good morning. World Tours. My name is Jamie.  
How can I help you?

ANDREA: Good morning. I want some information on  
\_\_\_\_\_ tours in the USA. Could you send me a  
\_\_\_\_\_?

TRAVEL AGENT: Of course. Could you have your name please?

ANDREA: Andrea Brown.

TRAVEL AGENT: Thank you. And your address?

ANDREA: 24, Ardleigh Road.

TRAVEL AGENT: Can you spell that?

ANDREA: A-R-D-L-E-I-G-H Road.

TRAVEL AGENT: Postcode?

ANDREA: BH5 2OP

TRAVEL AGENT: Thanks. And can I have your phone number?

ANDREA: Is a mobile alright?

TRAVEL AGENT: Fine.

ANDREA: It's 07786643091.

TRAVEL AGENT: Thank you. And can I ask you where you heard about World Tours? From a friend? Or did you see an \_\_\_\_\_ somewhere?

ANDREA: No, I read about you in the newspaper.

TRAVEL AGENT: OK, I'll get the brochures in the post to you but can I give you some information over the phone. What kinds of things do you want to do on your holiday?

ANDREA: I'm interested in going to California with my family. I've got two children and we want to hire a car.

TRAVEL AGENT: OK. We have a couple of self-drive tours there visiting different \_\_\_\_\_ in California. The first one begins in Los Angeles and there's plenty of time to visit some of the theme parks there.

ANDREA: That's something on my children's list so I'd want to include that.

TRAVEL AGENT: Good. Then you drive to San Francisco. From San Francisco you can drive to Yosemite Park where you spend a couple of nights. You can choose to stay in a lodge or on the \_\_\_\_\_

ANDREA: I don't like the idea of staying in a tent. It'd be too hot.

TRAVEL AGENT: Right. And the tour ends in Las Vegas.

ANDREA: OK.

TRAVEL AGENT: The other trip we can arrange is slightly different. It starts in San Francisco. Then you drive south to Cambria.

ANDREA: Someone told me there's a really nice castle near Cambria. Will we go near that?

TRAVEL AGENT: Hearst Castle is on that road so you could stop there.

ANDREA: Good. I'd like to do that. Does this trip also go into the \_\_\_\_\_?

TRAVEL AGENT: No, it continues to Santa Monica where most people like to stop and do some shopping.

ANDREA: We have enough of that at home so that doesn't interest us.

TRAVEL AGENT: OK. Well you could go straight on to San Diego.

ANDREA: That's good for beaches isn't it?

TRAVEL AGENT: That's right, that's a good place to relax and your children might like to visit the zoo before flying home.

ANDREA: I don't think so. We want some time for sunbathing and swimming.

ANDREA: So how many days are the trips and how much do they cost?

TRAVEL AGENT: The first one I told you about is a self-drive tour through California which lasts twelve days and covers 2,020 kilometres. The shortest journey is 206 km and the longest is 632 kilometres. The cost is £525 per person. That includes accommodation, \_\_\_\_\_ and a flight but no meals.

ANDREA: OK. And the other trip?

TRAVEL AGENT: That lasts nine days but you spend only three days on the road. You cover about 980 kilometres altogether.

ANDREA: So is that cheaper then?

TRAVEL AGENT: Yes, it's almost a hundred pounds cheaper. It's £429 per person, which is a good deal.

ANDREA: So that covers \_\_\_\_\_ and \_\_\_\_\_. What about flights?

TRAVEL AGENT: They aren't included. But these hotels offer dinner in the price.

ANDREA: OK. Well, thank you very much. I'll be \_\_\_\_\_ when I've had a chance to look at the brochure.

TRAVEL AGENT: I'm pleased to help. Goodbye.

ANDREA: Goodbye.

**Exercise 2:** Look at the Exercise 1. Find the synonyms/paraphrasing with the words below:

|                                        |  |
|----------------------------------------|--|
| customers don't want to stay in a tent |  |
| shop                                   |  |
| not interested in shopping             |  |
| wants to spend time on the beach       |  |
| includes                               |  |

**Exercise 3:**

- brochure: .....
- advert: .....
- places of interest: .....
- car rental/ car hire: .....
- be/ keep in touch: .....



#### Exercise 4:

Write **ONE WORD** for each answer.

| SELF-DRIVE TOURS IN THE USA                                                                                                                                                                                                |                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| <i>Example</i>                                                                                                                                                                                                             |                          |
| Name:                                                                                                                                                                                                                      | Andrea ..... Brown ..... |
| Address:                                                                                                                                                                                                                   | 24 1 ..... Road          |
| Postcode:                                                                                                                                                                                                                  | BH5 2OP                  |
| Phone:                                                                                                                                                                                                                     | (mobile) 077 8664 3091   |
| Heard about company from:                                                                                                                                                                                                  | 2 .....                  |
| <b>Possible self-drive tours</b>                                                                                                                                                                                           |                          |
| Trip One:                                                                                                                                                                                                                  |                          |
| <ul style="list-style-type: none"><li>• Los Angeles: customer wants to visit some 3 ..... parks with her children</li><li>• Yosemite Park: customer wants to stay in a lodge, not a 4 .....</li></ul>                      |                          |
| Trip Two:                                                                                                                                                                                                                  |                          |
| <ul style="list-style-type: none"><li>• Customer wants to see the 5 ..... on the way to Cambria</li><li>• At Santa Monica: not interested in shopping</li><li>• At San Diego, wants to spend time on the 6 .....</li></ul> |                          |

Questions 7–10

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

|          | Number of days | Total distance | Price (per person) | Includes                                                                                            |
|----------|----------------|----------------|--------------------|-----------------------------------------------------------------------------------------------------|
| Trip One | 12 days        | 7 ..... km     | £525               | <ul style="list-style-type: none"><li>• accommodation</li><li>• car</li><li>• one 8 .....</li></ul> |
| Trip Two | 9 days         | 980 km         | 9 £ .....          | <ul style="list-style-type: none"><li>• accommodation</li><li>• car</li><li>• 10 .....</li></ul>    |