

# HOTEL RESERVATION

## Hotel objects

➤ Fill in the blanks to the pictures with the words below.

- a hair dryer
- air conditioning
- a kettle
- a laundry bag
- a mini bar
- slippers
- toiletry
- towel



1.



2.



3.



4.



5.



6.



7.



8.

Fill in the blanks with the words below and complete the dialogue.

- available
- Check-in
- for
- reservation
- reserve
- several
- spell
- view

**Receptionist:** Good morning. Welcome to The Grand Hotel.

**Caller:** Hi, good morning. I'd like to make a 1 \_\_\_\_\_ for the first weekend in September.  
Do you have any rooms 2 \_\_\_\_\_ ?

**Receptionist:** Yes sir, we have 3 \_\_\_\_\_ rooms. What is the exact date of your arrival?

**Caller:** The 2nd of September.

**Receptionist:** For how many nights?

**Caller:** For two nights.

**Receptionist:** How many people is the reservation 4 \_\_\_\_\_ ?

**Caller:** For two people.

**Receptionist:** Great. Would you like to have a room with a 5 \_\_\_\_\_ of the ocean?

**Caller:** Yes, that would be excellent. How much does it cost?

**Receptionist:** Your room is six hundred pounds per night. What is your name, sir?

**Caller:** Stephen Bond.

**Receptionist:** Could you 6 \_\_\_\_\_ your surname, please?

**Caller:** Sure. B-O-N-D.

**Receptionist:** Thank you. And what is your phone number?

**Caller:** My number is 987-654-321

**Receptionist:** Thank you. Now I need your credit card number to 7 your room.  
What type of card is it?

**Caller:** Visa. The number is 109940567 and the expiry date is July, 2019.

**Receptionist:** All right Mr Bond, your reservation is for the 2nd of September. 8 is  
at 2 o'clock. If you have any questions, please call us.

**Caller:** Great, thank you very much.

**Receptionist:** Thank you.