

FUNCTIONAL LANGUAGE: EXPLAINING WHAT YOU NEED

(based on F2F B2 L5D)

Fill in the blanks with one word.

<p>1. Sales Assistant: Hello. Can I help you? Customer: Yes, please. SA: What are you looking for? C: I'm sorry, I've 1. _____ what it's called. SA: Can you describe it? C: It's usually round or square and you 2. _____ it when you don't want to damage your table with a hot or a cold drink. SA: Do you 3. _____ a coaster? They're right here. C: Yes, thank you!</p>	<p>2. C: I don't know 4. _____ it's called in English. It's 5. _____ for protecting your skin from the sun. SA: Is this what you're 6. _____ for? C: Yes, it is. What's it 7. _____ in English? SA: Sunblock or sunscreen.</p>
<p>3. C: I'm sorry, I can't 8. _____ what it's called. It's made 9. _____ metal, wood, or plastic. SA: What do you use it for? C: You use it 10. _____ you need to put soup into your bowl. SA: Do you mean a ladle?</p>	<p>4. C: I'm sorry, I don't know the 11. _____ for them. They're made 12. _____ wool and you 13. _____ them when it's cold. SA: Do you mean mittens? C: No, you wear them on your feet. SA: Oh, you 14. _____ socks.</p>