

OXFORD CAR RENTALS

Receptionist: Hello, can I help you?

Customer: Oh, hi. I'd like to _____ a car, please.

Receptionist: Have you hired from us before?

Customer: No.

Receptionist: Okay, could I see your _____, please?

Customer: Sure.

Receptionist: Great. So, what kind of car are you looking for?

Customer: Oh, nothing too big. It's just for me.

Receptionist: Okay, so a _____ - three-door?

Customer: Yeah, that'll be fine.

Receptionist: For how long?

Customer: Nine days.

Receptionist: Automatic or _____?

Customer: Automatic.

Receptionist: Any additional _____?

Customer: No, just me.

Receptionist: Great. Well, we have several models I can show you, but I'd recommend the Vauxhall Corsa. It's 65 pounds per day, and that includes _____ insurance.

Customer: That sounds promising. Can I take a look?

Receptionist: Of course, but first, I'd like to run through some of the basics. The _____ is full when you start, so if you return it with a full tank, there's no _____.

Customer: Great.

Receptionist: But if you get any parking tickets or speeding fines, you have to pay for them yourself.

Customer: Fair enough.

Receptionist: Would it be possible to leave the car at the _____?

Customer: No problem.

Receptionist: But that's a one-way _____, so there's an additional charge of 50 pounds.

Customer: Okay.

Receptionist: And one last thing—have you driven in the UK before?

Customer: Yes, I have, so driving on the left is not a problem.

Receptionist: That's good. Okay, let's go out...