

IELTS SCORE BOOSTER

LISTENING PRACTICE 4.1

SECTION 3. Questions 21 – 25. Choose the correct letter, A, B or C.

Scandinavian Studies

21 James chose to take Scandinavian Studies because when he was a child

- A he was often taken to Denmark.
- B his mother spoke to him in Danish.
- C a number of Danish people visited his family.

22 When he graduates, James would like to

- A take a postgraduate course.
- B work in the media.
- C become a translator.

23 Which course will end this term?

- A Swedish cinema
- B Danish television programmes
- C Scandinavian literature

24 They agree that James's literature paper this term will be on

- A 19th century playwrights
- B the Icelandic sagas
- C modern Scandinavian novels.

25 Beth recommends that James's paper should be

- A a historical overview of the genre.
- B an in-depth analysis of a single writer.
- C a study of the social background to the literature.

Questions 26 – 30

Complete the flow-chart below.

Choose **FIVE** answers from the box and write the correct letter, A-G, next to Questions 26-30

- A bullet points
- B film
- C notes
- D structure
- E student paper
- F textbook
- G documentary

How James will write his paper on the Vikings

He'll read a 26..... and choose his topic.



He'll borrow a 27..... from Beth.



He'll plan the 28..... of the paper.



He'll read some source material and write 29.....



He'll write the paper using 30.....



He'll write the complete paper.

SECTION 4

Questions 31 – 40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

Conflict at work

Conflict mostly consists of behaviour in the general category of **31**.....

Often a result of people wanting to prove their **32**.....

Also caused by differences in **33**..... between people **34** ‘.....’ conflicts: people more concerned about own team than about company

Conflict-related stress can cause **35**..... that may last for months

Chief Executives (CEOs)

Many have both **36**..... and anxiety

May not like to have their decisions questioned

There may be conflict between people who have different **37**.....

Other managers

A structure that is more **38**..... may create a feeling of uncertainty about who staff should report to.

Minimising conflict

Bosses need to try hard to gain **39**.....

Someone from outside the company may be given the role of **40**..... in order to resolve conflicts.