

Exercise 1.2.18 (Phone): Listen to the following conversations and fill in the missing information in the spaces below.

Conversation 1:

- Operator: Can I help you?
- Inquirer: Yes. Could you give me Hilton Hotel's telephone number, please?
- Operator: (1)
- Inquirer: Thanks.

Conversation 2:

- Operator: Can I help you?
- Inquirer: Yes. Could you tell me British Rail's telephone number, please?
- Operator: (2)
- Inquirer: Thank you very much.

Conversation 3:

- Inquirer: Is that (3)
- Operator: Yes. Can I help you?
- Inquirer: I'd like to speak to (4) , please.

Conversation 4:

- Inquirer: Is that (5)
- Operator: Yes. Who do you want to speak to?
- Inquirer: Doctor (6), please.

Conversation 5:

Inquirer: Is that (7)

- Operator: Yes. Who do you wish to speak to?
- Inquirer: (8) , please.

Exercise 1.2.25: Now listen to the report on consumers' expenditure in 1983 and 1993 at market prices and write down the percentages in the correct columns.

Consumers' Expenditure	1983 (%)	1993 (%)
Food	1.....	2.....
Alcoholic drink	3.....	4.....
Tobacco	5.....	6.....
Housing	7.....	8.....
Recreation, entertainment and education	9.....	10.....
Other goods and services	11.....	12.....

Exercise 1.2.30: Listen to Mike, Susan, and Ellen talking about their daily schedules. Complete the chart below as you listen.

Name	Job	Gets up at	Gets home at	Goes to bed at
Mike	1.....	2.....	3.....	4.....
Ellen	5.....	6.....	7.....	8.....
Susan	9.....	10.....	11.....	12.....

Exercise 1.2.31: You will hear some great names in British history. As you listen, write down the years of their birth and death in the correct columns.

Name	Birth	Death
Henry VIII	1.....	2.....
Queen Elizabeth I	3.....	4.....
William Shakespeare	5.....	6.....
Queen Victoria	7.....	8.....
Sir Winston Churchill	9.....	10.....

