

## Part 1

### Questions 1 – 10

Write ONE WORD AND/OR A NUMBER for each answer.

#### Bankside Recruitment Agency

- Address of agency: 497 Eastside, Docklands
- Name of agent: Becky **1**.....
- Phone number: 07866 510333
- Best to call her in the **2**.....

#### Typical jobs

- Clerical and admin roles, mainly in the finance industry
- Must have good **3**..... skills
- Jobs are usually for at least one **4**.....
- Pay is usually **5 £**..... per hour

#### Registration process

- Wear a **6**..... to the interview
- Must bring your **7**..... to the interview
- They will ask questions about each applicant's **8**.....

#### Advantages of using an agency

- The **9**..... you receive at interview will benefit you
- Will get access to vacancies which are not advertised
- Less **10**..... is involved in applying for jobs

## Part 2

### Questions 11 – 14

Choose the correct letter, **A**, **B** or **C**.

#### Matthews Island Holidays

**11** According to the speaker, the company

**A** has been in business for longer than most of its competitors.  
**B** arranges holidays to more destinations than its competitors.  
**C** has more customers than its competitors.

**12** Where can customers meet the tour manager before travelling to the Isle of Man?

**A** Liverpool  
**B** Heysham  
**C** Luton

**13** How many lunches are included in the price of the holiday?

**A** three  
**B** four  
**C** five

**14** Customers have to pay extra for

**A** guaranteeing themselves a larger room.  
**B** booking at short notice.

C transferring to another date.

### Questions 15-20

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Timetable for Isle of Man holiday		
	Activity	Notes
		Introduction by manager
Day 1	Arrive	Hotel dining room has view of the <b>15</b> .....
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in <b>16</b> ..... not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the <b>17</b> ..... of Snaefell
Day 4	Free day	Company provides a <b>18</b> ..... for local transport and heritage sites.
Day 5	Take the <b>19</b> ..... railway train from Douglas to Port Erin	Free time, then coach to Castletown – former <b>20</b> ..... has old castle.
Day 6	Leave	Leave the island by ferry or plane