

## Part 1

### Questions 1 – 10

Write ONE WORD AND/OR A NUMBER for each answer.

#### **Bankside Recruitment Agency**

- Address of agency: 497 Eastside, Docklands
- Name of agent: Becky 1.....
- Phone number: 07866 510333
- Best to call her in the 2.....

#### **Typical jobs**

- Clerical and admin roles, mainly in the finance industry
- Must have good 3..... skills
- Jobs are usually for at least one 4.....
- Pay is usually 5 £..... per hour

#### **Registration process**

- Wear a 6..... to the interview
- Must bring your 7..... to the interview
- They will ask questions about each applicant's 8.....

#### **Advantages of using an agency**

- The 9..... you receive at interview will benefit you
- Will get access to vacancies which are not advertised
- Less 10..... is involved in applying for jobs

## Part 2

### Questions 11 – 14

Choose the correct letter, **A**, **B** or **C**.

#### **Matthews Island Holidays**

- 11 According to the speaker, the company
- A** has been in business for longer than most of its competitors.
  - B** arranges holidays to more destinations than its competitors.
  - C** has more customers than its competitors.
- 12 Where can customers meet the tour manager before travelling to the Isle of Man?
- A** Liverpool
  - B** Heysham
  - C** Luton
- 13 How many lunches are included in the price of the holiday?
- A** three
  - B** four
  - C** five
- 14 Customers have to pay extra for
- A** guaranteeing themselves a larger room.
  - B** booking at short notice.

C transferring to another date.

### Questions 15-20

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Timetable for Isle of Man holiday		
	Activity	Notes
Day 1	Arrive	Introduction by manager  Hotel dining room has view of the <b>15</b> .....
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in <b>16</b> ..... not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the <b>17</b> ..... of Snaefell
Day 4	Free day	Company provides a <b>18</b> ..... for local transport and heritage sites.
Day 5	Take the <b>19</b> ..... railway train from Douglas to Port Erin	Free time, then coach to Castletown – former <b>20</b> ..... has old castle.
Day 6	Leave	Leave the island by ferry or plane