Part 1

Questions 1 – 10
Write ONE WORD AND/OR A NUMBER for each answer.

Bankside Recruitment Agency

- Address of agency: 497 Eastside, Docklands
- Name of agent: Becky **1**……
- Phone number: 07866 510333
- Best to call her in the **2**……

Typical jobs

- Clerical and admin roles, mainly in the finance industry
- Must have good **3**…… skills
- Jobs are usually for at least one **4**……..
- Pay is usually **5** £…….. per hour

Registration process

- Wear a **6**…….. to the interview
- Must bring your **7**…….. to the interview
- They will ask questions about each applicant's **8**……..

Advantages of using an agency

- The **9**…….. you receive at interview will benefit you
- Will get access to vacancies which are not advertised
- Less **10**…… is involved in applying for jobs

Part2

Questions 11 – 14
Choose the correct letter, **A**, **B** or **C**.

Matthews Island Holidays

11 According to the speaker, the company
A has been in business for longer than most of its competitors.
B arranges holidays to more destinations than its competitors.
C has more customers than its competitors.
12 Where can customers meet the tour manager before travelling to the Isle of Man?
A Liverpool
B Heysham
C Luton
13 How many lunches are included in the price of the holiday?
A three
B four
C five
14 Customers have to pay extra for
A guaranteeing themselves a larger room.
B booking at short notice.

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C transferring to another date.

Questions 15-20

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Timetable for Isle of Man holiday		
	Activity	**Notes**
Day 1	Arrive	Introduction by manager Hotel dining room has view of the **15**……
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in **16**…… not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the **17**…….. of Snaefell
Day 4	Free day	Company provides a **18**…….. for local transport and heritage sites.
Day 5	Take the **19**…….. railway train from Douglas to Port Erin	Free time, then coach to Castletown – former **20**…… has old castle.
Day 6	Leave	Leave the island by ferry or plane

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