

## Practical English Arriving in London

checking in  in a hotel 

## 1 VOCABULARY in a hotel

Complete the words.



1 the lift      4 the b \_\_\_\_\_  
 2 a s \_\_\_\_\_ room      5 r \_\_\_\_\_  
 3 a d \_\_\_\_\_ room      6 the gr \_\_\_\_\_ fl \_\_\_\_\_

## 2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

1 I have \_\_\_\_\_ a reservation.  
 2 Can you \_\_\_\_\_ here, please?  
 3 The \_\_\_\_\_ is over there.  
 4 Thank \_\_\_\_\_.  
 5 Can you \_\_\_\_\_ that, please?  
 6 That's \_\_\_\_\_.  
 7 Here's your \_\_\_\_\_.  
 8 Just a \_\_\_\_\_.

b Complete the conversation with the phrases in a.

A Good evening, sir.  
 B Hello. <sup>1</sup>I have a reservation \_\_\_\_\_. My name's Carl Zimmerman.  
 A <sup>2</sup> \_\_\_\_\_ ?  
 B Z-I-M-M-E-R-M-A-N.  
 A Thank you. For three nights?  
 B Yes. <sup>3</sup> \_\_\_\_\_.  
 A Can I have your passport, please?  
 B <sup>4</sup> \_\_\_\_\_. Here you are.  
 A Thank you. <sup>5</sup> \_\_\_\_\_ ? Thank you.  
<sup>6</sup> \_\_\_\_\_. It's room 403, on the fourth floor.  
<sup>7</sup> \_\_\_\_\_. Enjoy your stay, Mr Zimmerman.  
 B <sup>8</sup> \_\_\_\_\_.

## 3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

COFFEE	1 A Would you like a coffee _____? <input checked="" type="checkbox"/> B Yes, please _____.
BEER	2 A Would you _____? <input checked="" type="checkbox"/> B No, _____.
COKE	3 A Would _____? <input checked="" type="checkbox"/> B _____.
TEA	4 A _____? <input checked="" type="checkbox"/> B _____.
MINERAL WATER	5 A _____? <input checked="" type="checkbox"/> B _____.
HOT CHOCOLATE	6 A _____? <input checked="" type="checkbox"/> B _____.

## 4 SOCIAL ENGLISH

Complete the missing words in the conversations.

1 A Hello?  
 B Hello, this \_\_\_\_\_ is David Barnsley.

2 A Where are you from?  
 B I'm from Boston. What a \_\_\_\_\_ you?

3 A Sorry.  
 B No pr \_\_\_\_\_.

4 A Hello?  
 B Is th \_\_\_\_\_ Tom?

5 A Are you on holiday?  
 B No. I'm here on b \_\_\_\_\_.

6 A Is 10.30 OK for you?  
 B Yes, that's p \_\_\_\_\_.

7 A <sup>1</sup>Would you like a coke or a b \_\_\_\_\_?  
 B No thanks. It's t \_\_\_\_\_ for bed.