

### 28.3 Complete the sentences.

- 1 I wasn't happy with the service, so I made a *complaint*.
- 2 The flight was fine but we had a terrible ..... from the airport to our hotel.
- 3 Where I live, the public transport is not very ..... because the nearest bus stop is two kilometres ....., and there are no trains at all.
- 4 The train station is just round the ..... from where I live.
- 5 Buses are not very ..... . Sometimes they come every five minutes, but other times you have to wait for forty minutes.
- 6 When I got to the bus stop there was a long ..... of people.
- 7 Train fares are crazy: a ..... to Glasgow costs more than two singles.
- 8 People are always ..... about the buses, but I don't think they're that bad.
- 9 I use the trains every day for work, so I've got a ..... ticket.
- 10 Your train is going to depart from ..... six at 10:25.

### 28.4

#### Over to you

Answer the questions about transport in your country. If possible, compare your answers with someone else.

- 1 Are trains more reliable than buses?
- 2 Are return tickets usually twice the price of a single?
- 3 Is where you live convenient for public transport? Why? / Why not?
- 4 How often do you take a taxi? Why, and where do you go to?
- 5 How often do you ride a bike?