

## 2a

# When technology goes wrong!

## 1

### Vocabulary



Match the words with the items 1-11 in the picture. Then listen and check your answers.

speakers ☐ printer ☐ website ☐ USB flash drive ☐ wireless headphones ☐ tablet ☐  
mouse ☐ screen ☐ keyboard ☐ webcam ☐ laptop ☐



## 2

### Read



A. Look at the three posts from an online forum. Listen and read. What is each person? Match the people with a-d. There is one extra option which you will not need to use.

- |                                 |                                    |
|---------------------------------|------------------------------------|
| 1. Oliver <input type="radio"/> | a. a teacher                       |
| 2. Fran <input type="radio"/>   | b. a businessman/<br>businesswoman |
| 3. Emma <input type="radio"/>   | c. a parent                        |
|                                 | d. a student                       |

B. Read the forum posts again and the statements below. Write O for Oliver, F for Fran or E for Emma.

This person...

- |   |                       |
|---|-----------------------|
| 1. got in trouble.                                      | <input type="radio"/> |
| 2. tried to show something to people he/she works with. | <input type="radio"/> |
| 3. hasn't got all the technology he/she needs.          | <input type="radio"/> |
| 4. stayed calm when things went wrong.                  | <input type="radio"/> |
| 5. told someone about the problem.                      | <input type="radio"/> |
| 6. didn't need help to fix the problem.                 | <input type="radio"/> |

<http://www.mytechassistant.com>

### TECH PROBLEMS!

Technology makes our lives easier, right? Well, not always! Can you tell us about a time technology made life difficult for you?



Oliver

Last Wednesday, I wanted to present a new project to my colleagues. I went to the front of the room, connected my USB flash drive to the computer, opened my presentation and was ready to start. Suddenly, the screen went black! I didn't know what to do, and my colleagues were unhappy! I pressed some keys on the keyboard, but nothing happened. In the end, I decided to call a technician to fix the problem.



Fran

I haven't got a printer at home, so, every morning, I go to my cousin's house to print out my homework, and then I go to school. But yesterday, there was a problem with my cousin's printer. I had an essay to hand in, and was a bit worried, but I didn't mention anything to my history teacher. This morning, the printer worked, so I gave her my essay. 'A day late!' she said to me. She wasn't at all happy!



Emma

Yeah, technology can create problems. Last week, I wanted the kids to watch a programme about healthy eating, but when I tried to play it, we couldn't hear anything. The kids started laughing and running around and I couldn't stop them. What did I do? I laughed too! In the end, I checked the speakers, found the problem and managed to fix the sound. That's when they sat at their desks again.