

2a**When technology goes wrong!****1****Vocabulary**

Match the words with the items 1-11 in the picture.
Then listen and check your answers.

speakers printer website USB flash drive wireless headphones tablet
mouse screen keyboard webcam laptop

**2****Read**

A. Look at the three posts from an online forum. Listen and read. What is each person? Match the people with a-d. There is one extra option which you will not need to use.

1. Oliver <input type="radio"/>	a. a teacher
2. Fran <input type="radio"/>	b. a businessman/ businesswoman
3. Emma <input type="radio"/>	c. a parent
	d. a student

B. Read the forum posts again and the statements below. Write O for Oliver, F for Fran or E for Emma.

This person...

1. got in trouble. <input type="radio"/>
2. tried to show something to people he/she works with. <input type="radio"/>
3. hasn't got all the technology he/she needs. <input type="radio"/>
4. stayed calm when things went wrong. <input type="radio"/>
5. told someone about the problem. <input type="radio"/>
6. didn't need help to fix the problem. <input type="radio"/>



<http://www.mytechassistant.com>

TECH PROBLEMS!

Technology makes our lives easier, right? Well, not always! Can you tell us about a time technology made life difficult for you?



Oliver

Last Wednesday, I wanted to present a new project to my colleagues. I went to the front of the room, connected my USB flash drive to the computer, opened my presentation and was ready to start. Suddenly, the screen went black! I didn't know what to do, and my colleagues were unhappy! I pressed some keys on the keyboard, but nothing happened. In the end, I decided to call a technician to fix the problem.



Fran

I haven't got a printer at home, so, every morning, I go to my cousin's house to print out my homework, and then I go to school. But yesterday, there was a problem with my cousin's printer. I had an essay to hand in, and was a bit worried, but I didn't mention anything to my history teacher. This morning, the printer worked, so I gave her my essay. 'A day late!' she said to me. She wasn't at all happy!



Emma

Yeah, technology can create problems. Last week, I wanted the kids to watch a programme about healthy eating, but when I tried to play it, we couldn't hear anything. The kids started laughing and running around and I couldn't stop them. What did I do? I laughed too! In the end, I checked the speakers, found the problem and managed to fix the sound. That's when they sat at their desks again.