

NAME: _____ DATE: _____

Assessments
Unit 4 Review Test 2

Section 1: Listening

||| Listen to five conversations. Then read each statement and choose True, False, or No information.

	True	False	No information
Conversation 1			
1. Mr. Harris has a problem with the air conditioner.	[]	[]	[]
Conversation 2			
2. The guest doesn't have an iron in her room.	[]	[]	[]
Conversation 3			
3. The guest needs to order room service.	[]	[]	[]
Conversation 4			
4. There's something wrong with the television.	[]	[]	[]
Conversation 5			
5. The guest needs extra towels.	[]	[]	[]

Section 2: Vocabulary Part A

Look at the pictures. Choose the correct hotel amenity from the box to match each picture. There are three extra choices.

a bathrobe a concierge a fitness center a hair dryer an iron extra towels



6. _____



7. _____



8. _____

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Section 2: Vocabulary Part B

Choose the correct phrase from the box to match each definition. There are three extra choices.

a greeting an answering machine an answering service an operator a voicemail

9. _____ = a device that automatically answers a phone call and records a message when the person doesn't answer the phone
10. _____ = an audio message that a caller leaves when no one answers the phone

Section 2: Vocabulary Part C

Choose the correct word or phrase to complete each sentence.

11. We want a hotel room with a separate living room and bedroom.
We want a _____.
a. single room
b. double room
c. suite
12. I need a bed for one person. I need a _____ bed.
a. twin
b. queen-size
c. king-size
13. This family needs a double room, the one with two _____ beds.
a. twin
b. queen-size
c. rollaway

Section 3: Grammar Part A

Complete the sentences with will or won't. Use the words in parentheses.

14. Where _____ on vacation this summer? (you / go)
15. _____ with us tomorrow. (Anne / not meet)
16. _____ their parents when they arrive? (they / call)
17. _____ in ten minutes. (the driver / arrive)

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Section 3: Grammar Part B

Complete the sentences with the real conditional. Use the words in parentheses.
Use contractions when possible.

18. If we don't leave now, _____ late for the movie. (we / be)
19. If our hotel guests need extra towels, _____ them.
(someone / bring)
20. How _____ iron your shirt tomorrow if there's no iron in the hotel room? (you)
21. If the hotel _____ a fitness center, I'll go running outside.
(not have)

Section 4: Speaking Part A

Choose the correct words or phrases from the box to complete the conversation.
There are two extra choices.

all Are you Could you more to speak to Would you like to

- A: Hello? I'd like **22.** _____ James Hanson.
- B: I'll ring that room for you. . . . I'm sorry. He's not answering. **23.** _____
leave a message?
- A: Yes. Please tell him that Mike Carr called.
- B: **24.** _____ spell your last name for me?
- A: Sure. It's C-A-R-R. Oh, and please tell him that I'll meet him at the Museum of Art at 7:00 this evening.
- B: Is that **25.** _____?
- A: Yes. Thanks.

Section 4: Speaking Part B

Choose the correct words or phrases from the box to complete the conversation.
There are two extra choices.

Did you have anything I add If you step I'll add way you go

- A: Hello. I'm checking out of room 122. Here's the key.
- B: Thank you. **26.** _____ from the minibar?
- A: Yes, I did. A bottle of water.

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B: OK. 27. _____ that to your bill. Would you like to put this on your credit card?

A: Yes, please. Here 28. _____. By the 29. _____, I need to go to the airport.

B: No problem. If you step outside, you'll see the airport shuttle.

Section 5: Reading

Read the article. Then choose all the correct answers to each question.

Short Stays

The best vacation rentals on the web

Beach apartment

2-4 guests

Modern 1BR, 1BA apartment near the beach. Close to restaurants and shopping! Sleeper sofa in the living room can sleep two more people.

Ammenities: Fast Wi-Fi, coffee maker, dishes and utensils, towels.



Guest Reviews (newest first) ★★★★★ (34 reviews)

Laura

August 2021

★★☆☆☆ **Beware: no parking and no air conditioning!** I didn't remember to check if the building had parking when I booked this apartment . . . that was a disappointment. You have to find parking on the street. This is a beach apartment, but it's a long walk to get to the beach from the apartment, so you'll need to drive. You'll be spending a lot of time looking for parking. Upside? The inside of the apartment is more modern than the building looks on the outside. The kitchen is small, but it's nice. Next time, I'll book a place closer to the beach with air conditioning.

Kate

August 2021

★★★★★ **Love it!** This is a great vacation rental for the price. The apartment is clean and comfortable. It only has one bedroom, but we stayed with our teenage kids, and they were happy sleeping on the sofa in the living room. There are a lot of good restaurants nearby if you feel like eating out. The owners even leave a list of restaurant recommendations on the kitchen counter! We'll come back here for our next beach vacation.

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Danny

July 2021

★★★★☆ **Fun beach apartment.** Excellent location. This apartment is in town, so it's close to restaurants and shopping, but you can also walk about twenty minutes to get to the beach. The apartment is pretty. So is the town! The Internet is fast, but there's no cable TV. There's no air conditioning, either, so it does get a bit hot.

	Laura	Kate	Danny
30. Who posted negative comments about the location?	☐	☐	☐
31. Who recommends this rental property?	☐	☐	☐
32. Who thinks air conditioning is important?	☐	☐	☐
33. Who mentions staying with children?	☐	☐	☐